

DECISION-MAKER:	HEALTH OVERVIEW AND SCRUTINY PANEL
SUBJECT:	SOUTHAMPTON SAFEGUARDING ADULTS BOARD – SERIOUS CASE REVIEW – MR A
DATE OF DECISION:	29 NOVEMBER 2012
REPORT OF:	EXECUTIVE DIRECTOR OF HEALTH AND ADULT SOCIAL CARE
STATEMENT OF CONFIDENTIALITY	
None	

BRIEF SUMMARY

The report outlines the actions being taken in response to the findings of a Serious Case Review report and the multi agency governance arrangements in place to oversee the delivery of the actions

RECOMMENDATIONS:

- (i) That Health Overview and Scrutiny Panel notes the action plan developed by the Southampton Safeguarding Adults Board (SSAB), and progress that has been made.

REASONS FOR REPORT RECOMMENDATIONS

1. To provide appropriate external scrutiny of the actions being taken by the Southampton Safeguarding Adults Board and the agencies involved in response to the Serious Case Review into the death of Mr A.
2. Overview and Scrutiny Management Committee requested that HOSP consider this item.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

3. The panel could make a decision not to scrutinise the actions being taken.

DETAIL (Including consultation carried out)

4. In December 2010 Mr A, a 49 year old man with a learning disability died. Mr A has his own tenancy in a flat owned by First Wessex and was in receipt of a social care funded support package provided by Wessex Regional Care. Prior to his death he had contact with health services including nursing and GP and issues surrounding the accommodation were known to the police.
5. Mr A's death has been subject to 4 levels of investigation; a Safeguarding Adults Investigation, Internal Management Reviews by all organisations involved, a Coroner's Inquiry and a Serious Care Review commissioned by SSAB.
6. The Safeguarding Adults Investigation lasted 8 months and was led by the multi agency safeguarding team hosted by the City Council. This process focused on ensuring safe and effective delivery of services to individuals continuing to receive support provided by Wessex Regional Care. Following closure of the Safeguarding process there has been continued quality assurance monitoring of the provider.
7. Internal Management Reviews undertaken in December 2010 and January

2011 considered the actions taken by each agency, immediate changes required to ensure safe delivery of care and longer term service change in response to issues identified.

8. An outcome of the City Council's management review action plan was to review the service model being delivered. This concluded that with some investment from the Housing Provider, the service should change focus to support adults with autistic spectrum disorder. Wessex Regional Care did not win the tender for the revised service.
9. A Coroner's Hearing held in March 2012 and called witnesses from all agencies. The Hearing identified that Mr A died from 'natural causes significantly contributed to by systematic failures in contractual and practical arrangements for his care as a vulnerable adult.'
10. The Serious Case Review was commissioned in July 2011. Hampshire County Council chaired the review Board and an independent reviewer was commissioned.

The terms of reference of the review were

- To review each organisation's involvement with Mr A.
 - B. To establish the circumstances and events surrounding Mr A's death.
 - To examine the contracting arrangements and the management of Mr A's care and his health care needs by individual agencies and to recommend changes as deemed necessary.
 - To review the effectiveness of both multi-agency and individual organisations policies and procedures and methods of operation and to determine whether any changes in these would have altered the outcome.
 - To inform and improve local inter-agency communication and practice and any other areas where improvement is considered necessary, including the need for any commissioning and/or contracting changes
 - To make recommendations to improve future practice and the quality of life for service users and processes to ensure they are implemented
 - To provide the relatives of Mr A with explanation of what happened and the steps taken to prevent any reoccurrence of events of a similar nature
 - To establish the nature and extent of each organisation's contact with Mr A through chronologies.
11. All agencies were required to submit their internal management reviews and were interviewed by the reviewer and the family of Mr A were involved in the process.
 12. The Serious Case Review report was accepted by the SSAB in July 2012. The summary report has been published on the City Council's Safeguarding website page and is attached in Appendix 1.
 13. An action plan has been developed encompassing all actions identified within the 3 review processes. This is attached at Appendix 2. Delivery of the action

plan will be monitored by the SSAB. This multi-agency group has senior representation of all key agencies and has recently appointed an independent chair to ensure effective governance arrangements are in place.

RESOURCE IMPLICATIONS

Capital/Revenue

14. All actions will be managed within the current staffing resources of the agencies involved.

Property/Other

15. None

LEGAL IMPLICATIONS

Statutory power to undertake proposals in the report:

16. SSAB operates within the National framework guidance.
17. The duty to undertake overview and scrutiny is set out in Section 21 of the Local Government Act 2000 and the Local Government and Public Involvement in Health Act 2007.

Other Legal Implications:

18. None.

POLICY FRAMEWORK IMPLICATIONS

19. The actions meet the policy objective of keeping vulnerable adults safe.

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KEY DECISION? Yes/No

WARDS/COMMUNITIES AFFECTED:	
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SUPPORTING DOCUMENTATION

Non-confidential appendices are in the Members' Rooms and can be accessed on-line

Appendices

1.	Executive Summary
2	Action Plan

Documents In Members' Rooms

1.	None
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Integrated Impact Assessment

Do the implications/subject of the report require an Integrated Impact Assessment (IIA) to be carried out.	Yes/No
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Other Background Documents

Integrated Impact Assessment and Other Background documents available for inspection at:

Title of Background Paper(s)

Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)

1.	N/A	
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