

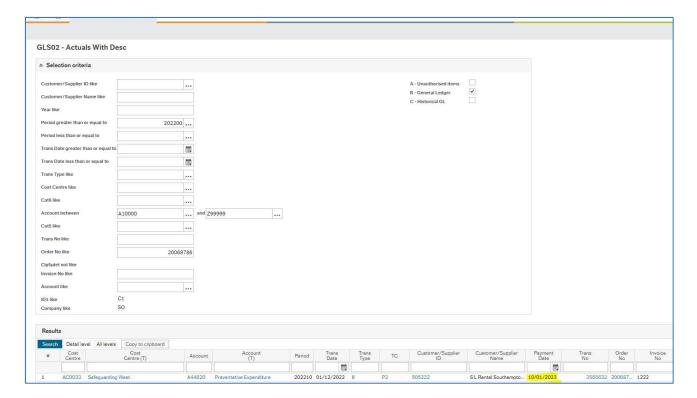
## Business World Quick Guide

## Has a supplier invoice been paid?

If you want to find out if your incoming invoice (payment transaction to a supplier) has been paid, you can run a report called a GLS02. You can search for it using the search bar on the top right of your BW window like in the screenshot below.



Once the report is open you can enter the PO number or other criteria e.g., cost centre, transaction number, supplier ID etc. In this example the PO number has been entered and then the **Search** button used to find the transaction. The results show below.



If there is a date populated in the Payment Date field (shown in yellow in the screenshot), then the supplier was paid via the payment run on that date. It will then take 3 working days for the money to be credited to the supplier's bank account (unless there is a bank holiday in which case this could take longer). At the same time the payment run is completed, the supplier is either emailed or posted, a remittance advice to show what amount they will receive into their bank account. The amount they receive maybe more than your payment as they could be receiving payment for multiple transactions.

Please note that if there are no payments against the PO then nothing will show up in the report against the PO number.

If you have any further questions, please do not hesitate to contact the Business World inbox at <a href="mailto:Bw.help@southampton.gov.uk">Bw.help@southampton.gov.uk</a>.