Southampton City Council School Travel Service and Post-16 Travel Service Policy 2024-2025



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School Travel Service and Post-16 Travel Service Policy 2024-2025							
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Introduction

- I. This policy sets out Southampton City Council's approach to the operation of the school travel service in Southampton. It sets out the council's statutory requirements along with local policy. The legal responsibility for ensuring a child's attendance at school rests with the child's parent or carer. Parents or carers are generally expected to provide travel arrangements for their child/children to travel to and from school.
- II. The purpose of this policy is to set out the framework within which Southampton City Council will deliver its statutory responsibilities to provide travel assistance for eligible children under the Education Acts 1996 and 2011, and the Equality Act 2010.
- III. This policy applies to children, students, and adult learners whose permanent home address is within the administrative boundaries of Southampton City Council. Children and young people studying in but not resident in Southampton should refer to the relevant transport policies issued by the local authority in their resident area.

Legislative Context and other Related Documents

- IV. This policy takes into account how Southampton City Council will deliver its statutory duties to provide transport as set out in the Education Acts, which outline the categories of children and young people of compulsory school age (age 5-16) who are eligible for local authority funded travel assistance.
- V. This policy fulfils the requirements of Section 509 of the Education Act 1996 as amended by the Education Act 2002 and the Apprenticeships, Skills, Children and Learnings Act 2009 in relation to post-16 learners.
- VI. This policy takes in account the requirements of the Equality Act 2010.
- VII. This policy also reflects the requirements set out in:
 - Department of Education's travel to school for children of compulsory school age statutory guidance for children of compulsory school age, June 2023
 - Department of Education's Post 16 transport and travel support to education and training statutory guidance for local authorities, January 2019
 - Part 5 of the Transport Act 1985

1. Travel Support (Early Years – Age 16)

Early Years Travel Support

- 1.1. There is no legal entitlement to travel support to and from a nursery, school or early years provision settings for children below compulsory school age.
- 1.2. In most cases, travel support will not be available under this policy for children travelling to nurseries or other early years settings who are below compulsory school age.
- 1.3. Children attending specialist early years provision with an Education Health and Care Plan (EHCP) or through agreement for an Education Health and Care assessment, will be considered for travel support on a case-by-case basis.
- 1.4. Where travel support is agreed by Southampton City Council, consideration will be given as to whether the parent or carer can be expected (where reasonable and appropriate) to accompany their child/children whilst they are travelling and make arrangement for their return journeys.

Compulsory School Age (Primary and Secondary)

- 1.5. Southampton City Council has a duty under the Education Acts 1996 and 2011 to provide free of charge travel support for 'eligible children' of compulsory school age.
- 1.6. Children aged under the age of 5 attending school in a Reception class will be considered to be of compulsory school age for the purpose of this policy and therefore qualify for travel support if they meet the eligibility criteria set out in this section.
- 1.7. Children of compulsory school age attending the nearest suitable school are eligible for free of charge travel support where the nearest suitable school is:
 - A distance of more than 2 miles from their home if the child is below the age of 8
 - A distance of more than 3 miles from their home if the child is over the age of 8
- 1.8. Children will be eligible for travel support under 'extended rights' where the pupil is entitled to free school meals, or their parents or carers are in receipt of the maximum level of Working Tax Credit or Universal Credit (with an earned income of no more than £7,400) and:
 - The nearest suitable school is beyond 2 miles from their home (for children over the age of 8 and under the age of 11)
 - The school is between 2 and 6 miles from their home (if aged 11-16 and there are not three or more suitable nearer schools)
 - The school is between 2 and 15 miles from their home and is the nearest school preferred on the grounds of religion or belief, if, having regard to that religion or belief, there is no suitable school nearer to their home (aged 11-16)
- 1.9. Travel support will be provided if the nearest suitable school is measured as being nearer than the eligibility distance, but the child cannot be reasonably expected to walk (even if accompanied by a parent or carer) because the nature of the route is deemed unsafe to walk, and there is no alternative route within the compulsory walking distance that they would be able to walk in reasonable safety, as agreed by Southampton City Council.

- 1.10.Assessment for travel support will be determined once a school place has been allocated by Southampton City Council at a suitable school. Where the child is not attending their designated catchment or nearest suitable school due to parental or carer choice, and do not meet the extended rights criteria, the child will not normally be entitled to travel support.
- 1.11.For some children living within the Southampton City boundary, their nearest suitable school may be situated outside of the Southampton City boundary. Southampton City Council will consider transport to a neighbouring local authority school, if it is the nearest suitable school to the child's home address.
- 1.12. Children who are not eligible for travel support under the eligibility set out in this section may qualify under the 'Exceptional Circumstances Criteria' (see Section 3).

Parents or Carers with a Disability

1.13.Where a child lives within walking distance of the nearest suitable school (or designated school if it is not the nearest) but the route to school relies on a parent or carer with a disability accompanying that child for it to be considered safe, and the parent or carer's disability prevents them from doing so, the child may be eligible for travel support. This will be determined by Southampton City Council on a case-by-case basis and will require medical evidence of the parent's or carer's disability.

Special Educational Needs, Disabilities and Mobility Problems

- 1.14.Southampton City Council will consider the provision of travel support to and from the nearest suitable school on a case-by-case basis, based on their needs for all children of compulsory school age who cannot be reasonably expected to walk to school or travel independently due to their Special Educational Need and/or Disability (SEND) or mobility problems, even if they were accompanied by a parent or carer.
- 1.15.Travel support will be provided to and from a child's nearest suitable school. The nearest suitable school will be set out in a child's Education, Health and Care Plan (EHCP), taking into account the age, ability and aptitude of the child (including any SEND requirements). Children with an EHCP will be assessed on an individual basis and travel support will be provided where appropriate, based on a child's level of need, and will be reviewed in line with the statutory review process. Children without an EHCP will be assessed for travel support to their nearest suitable school.
- 1.16. Where a parent makes a preference for a school where Southampton City Council do not assess that it is the nearest suitable school, travel support will not be provided.
- 1.17.The appropriate travel support will be determined by the SEND team, taking into account information from the parent or carer and information and advice from relevant professionals, and any information that is recorded in a child's EHCP, and Annual Review, as well as an assessment for independent travel training. Further detail around how appropriate travel support will be determined is set out in Section 4 of this policy.

Independent Travel Training

- 1.18.All applications for children from secondary school age and beyond will be assessed for independent travel training where it is agreed travel support will be provided.
- 1.19. All children/students/adult learners from secondary school age already in receipt of

- travel assistance and that have an Education Health and Care Plan (EHCP), will be routinely considered, whether they are suitable for independent travel training.
- 1.20.If the application is accepted by Southampton City Council, a Travel Trainer will work with the student to build their confidence and ability to travel independently.
- 1.21.Southampton City Council is committed to sustainable travel, and if travel support is agreed, it will be provided via the most cost-effective suitable method as assessed by the Southampton City Council School Travel Service. Further information regarding the method of travel support is detailed in Section 4 of this policy.
- 1.22.Independent travel training is tailored and practical help for those with SEND requirements to travel by public transport, on foot or by bike. Further information on independent travel training is available at https://myjourneysouthampton.com/education/independent-travel-training/.

2.Post-16 Statement for Students in Further Education and Adult Learners

2.1. Within Southampton, young people with SEND, and other potentially eligible groups should apply under the Exceptional Circumstances Criteria, set out in Section 3 of this policy.

Support provided by local education and training providers

2.2. Discounts and concessionary fares may be available to learners through individual education and training providers. Details of schemes available through local providers (within Southampton and neighbouring areas) are available in Appendix 2.

Support provided by Southampton City Council

- 2.3. Where a young person is of 'sixth form age' and attending school, further education provision or an apprenticeship placement, legislation gives local authorities the discretion to determine what travel support is necessary to facilitate a young person's attendance. This policy will refer to young people in this category as 'students'.
- 2.4. Travel support for students with SEND will be provided based on assessed need. Students and/or their parents or carers will not be required to contribute towards the cost of this service.
- 2.5. Where assessed as appropriate, travel support will be provided to the nearest further education provider or apprenticeship placement that is assessed by Southampton City Council to be the nearest suitable placement for the student and which offers a course or programme which meets the needs of the applying student. Where a suitable course cannot be provided in Southampton, Southampton City Council will offer travel support to the next nearest further education provider offering the appropriate course that meets Southampton City Council's assessed needs or a student's needs.

Post-19 Adult Learners

- 2.6. Students over the age of 19 are considered 'adult learners'. Under Section 508F of the Education Act 1996, Southampton City Council has a duty to make arrangements for the provision of travel support free of charge, as appropriate and in line with the adult learner's Education, Health and Care Plan (EHCP).
- 2.7. Adult learners over the age of 19 and under the age of 25 may qualify for travel support under this provision. Travel support for adult learners eligible for school travel will be free of charge.
- 2.8. This will only apply to adult learners who are receiving further education at a further education provider and are in receipt of an EHCP.
- 2.9. Adult learners' eligibility for travel support and the type of provision offered will be assessed by Southampton City Council having regards to the learner's assessed needs as set out in their EHCP.

Independent Travel Training

- 2.10.All applications for children from secondary school age and beyond will be assessed for independent travel training where it is agreed travel support will be provided.
- 2.11.All children/students/adult learners from secondary school age already in receipt of travel assistance and that have an Education Health and Care Plan (EHCP), will be routinely considered, whether they are suitable for independent travel training.
- 2.12.If the application is accepted by Southampton City Council, a Travel Trainer will work with the student to build their confidence and ability to travel independently.
- 2.13.Southampton City Council is committed to sustainable travel, and if travel support is agreed, it will be provided via the most cost-effective suitable method as assessed by the Southampton City Council School Travel Service. Further information regarding the method of travel support is detailed in Section 4 of this policy.
- 2.14.Independent travel training is tailored and practical help for those with SEND requirements to travel by public transport, on foot or by bike. Further information on independent travel training is available at https://myjourneysouthampton.com/education/independent-travel-training/.

Appeals process

2.15. Adult learners and students, or parents or carers on their behalf, have a right to appeal the decision made by Southampton City Council to provide travel support. The appeals process is outlined in Section 4 of this policy.

3. Exceptional Circumstances Criteria

- 3.1. Children and students who do not meet the criteria for statutory travel support may be eligible for help under the exceptional circumstances criteria. Southampton City Council recognises that travel support to and from an educational or training institution can have a positive impact on some vulnerable children and students, and may provide travel support to individuals who do not meet the qualifying criteria for support set out in this policy.
- 3.2. Applications for travel support under the exceptional circumstances criteria will be assessed on a case-by-case basis, taking into account the individual circumstances and the impact travel support will have on the educational outcomes of the child or student.
- 3.3. The period for which travel support is awarded under the exceptional circumstances criteria will be dependent on the individual circumstances of the child or student, and may be for a fixed time period, or ongoing with an agreed review frequency.
- 3.4. Southampton City Council will consider any application for travel support for children of compulsory school age on the grounds of exceptional circumstances on a case-by-case basis. The following factors will be taken into account when assessing applications for travel support under the exceptional circumstances criteria. The list is not exhaustive, applications are not limited to these factors, and applications relating to these factors will not be automatically awarded travel support.
 - The educational outcomes of the child
 - The health and wellbeing of the child, parent or carer and other family members
 - Duties under the Equalities Act 2010
 - Health and safety risks to the child or others that may apply if they travelled to school without support
 - Extraordinary circumstances that arise of a parent's or carer's work or caring commitments
 - Extraordinary circumstances that arise in relation to a child's parental or care duties
 - A special need or medical condition that may prevent the child from walking to school or using public transport
 - A special need or medical condition that may prevent parents or carers from being able to accompany the child, and it is reasonable to expect that the child requires accompaniment
- 3.5. Applications for travel support for students aged 16-19 not otherwise provided for in this policy may be considered on a case-by-case basis in line with the factors set out in Section 3.4 of this policy. In such cases Southampton City Council will direct the applicant to explore all options for bursaries and support available in the first instance.

Child/Student Medical Conditions

- 3.6. Travel support for a child or student may be provided within the minimum walking distances where written evidence from a GP or hospital consultant (or other appropriate independent professional) is provided stating:
 - What medical or mental health conditions the child or student has and how this affects their ability to walk to and from school/further education provider
 - The child or student cannot walk the given distance to and from school/further education provider

How long the situation is likely to last.

Parent or Carer Medical Conditions

- 3.7. Travel support may be provided within the minimum walking distances where written evidence is provided from a GP or hospital consultant (or other appropriate independent professional) confirming that the child or student requires accompaniment to and from school/further education provider. In addition, the written evidence provided must include:
 - What medical or mental health condition the parent or carer has where they
 are the only adult responsible for taking the child or student to and from
 school/further education provider and how this affects their ability to
 accompany the child to and from school/further education provider
 - Confirmation that the parent(s) or carer(s) responsible for taking a child or student to school cannot walk the distance to and from school/further education provider
 - How long the situation is likely to last



4. Additional Information

- 4.1. Parents, carers, students or adult learners who wish to apply for travel support can do so by completing Southampton City Council's School Travel Service form, details of which can be found at: https://www.southampton.gov.uk/schools-learning/in-school/school-travel-support/, or obtained by emailing travel.coordination@southampton.gov.uk.
- 4.2. When considering what type of travel support is appropriate for each child/student/adult learner, Southampton City Council will consider:
 - The age and maturity of the child/student/adult learner
 - The ability and aptitude of the child/student/adult learner
 - Any special educational needs the child/student/adult learner may have
 - The type of vehicle the child/student/adult learner is travelling on
 - The length of the journey
 - The nature of the possible routes from home to school, particularly in relation to safety
 - Whether the child/student/adult learner is physically able to walk the distance involved
 - Whether the child/student/adult learner needs to be accompanied and whether it is possible for the child/student/adult learner to be accompanied
- 4.3. When considering whether a child's parent or carer can reasonably be expected to accompany the child on the journey a range of factors will be taken into account, including the age of the child and whether one would ordinarily expect a child of that age to be accompanied. The general expectation is that a child will be accompanied by a parent or carer where necessary, unless there is a good reason why it is not reasonable to expect the parent or carer to do so. Cases where it is not reasonable to expect the parent or carer to accompany the child will be considered under the 'Exceptional Circumstances Criteria'.
- 4.4. Local authorities have a duty to promote the use of sustainable travel on journeys to and from places of education in their area. If a child/student/adult learner is eligible for travel support, this will be provided via the most sustainable, cost-effective, suitable method as assessed by Southampton City Council. Examples of the types of travel considered will include (but are not limited to) the following:
 - Assessment for independent travel training Children from secondary school age with SEND, students and adult learners will be assessed for independent travel training, allowing them to have the confidence and ability to travel independently after specialist training
 - Personal Transport Budget Children, and students who are assessed as being eligible for free school travel may be offered a Personal Travel Budget for the purpose of travel to and from their school/education setting. The School Travel Service will assess whether it would be a suitable form of travel based on the parent or carer's ability to transport their child/student/adult learner to and from their school/education setting
 - Walking escort An escort may be provided to accompany a child on the
 walk to school/education setting where walking is an appropriate means of
 making the journey, and parental or carer consent to the arrangement has
 been obtained
 - Passenger assistant Passenger assistants are provided in individual cases
 where the local authority feels it is necessary to meet a child's individual needs.
 The role of the passenger assistant will be to provide general supervision on
 public transport and ensure that a child's journey to and from school is safe

- Bus Pass/Rail Pass
- Group pick up/drop off
- Transport (taxi / minibus) multi occupancy
- Transport (taxi / minibus) single occupancy
- Other forms of transport as appropriate
- 4.5. If a child/student/adult learner is eligible for travel support, Southampton City Council will consider a range of options, working with pupils, parents and carers pro-actively to establish the most appropriate approach via a hierarchy of transport options. Methods of travel support will be considered by Southampton City Council in a clear order, which is set out below:
 - 1. Travel training Independent travel training gives children, students and adult learners the essential skills needed to travel independently either on foot, by other sustainable travel option, such as bike or scooter, or by public transport.
 - 2. Sustainable travel such as bike or scooter
 - 3. Bus/rail pass
 - 4. Personal Travel Budgets (PTBs) only applicable to children and young people with an EHCP. Parents or carers can use PTBs in any reasonable way to get their child to school
 - 5. Group pick up/drop off
 - 6. Vehicle (taxi / minibus) used by other Southampton City Council directorates
 - 7. Transport multi occupancy
 - 8. Transport (taxi / minibus) single occupancy
- 4.6. Southampton City Council is committed to identifying sustainable modes of transport for travel support where appropriate and suitable for the needs of the individual child or young person. A spare place on a contract vehicle may be offered to a child who is not entitled to travel support. This is known as a 'privilege place'. Privilege places can be withdrawn if they are needed for eligible children. A contributory charge of £750.00 per annum, paid in three termly instalments of £250.00 per term will be issued towards the cost of travel support. Southampton City Council has the discretion to remove the right of placement at any time. The council will provide 10 days' notice of the withdrawal of the offer, and a refund of a pro-rata basis of fees received will be issued.

Suitable School or Further Education provider

- 4.7. Children of compulsory school age attending the nearest suitable school may be eligible for travel support as set out in this policy.
- 4.8. A suitable school is taken to mean the nearest qualifying school with places available that provides education appropriate to the age, ability and aptitude of the child, and any SEND that the child may have, or the place, other than a school, where they are receiving education by virtue of arrangements made under Section 19(1) of the Education Act 1996.
- 4.9. Qualifying schools are:
 - community schools, foundation schools, voluntary aided and voluntary controlled
 - schools
 - academies (including those which are free schools, university technical colleges,
 - studio schools and special schools)
 - alternative provision academies
 - community or foundation special schools

- non-maintained special schools
- pupil referral units
- maintained nursery schools (where attended by a child of compulsory school
- age); and
- city technology colleges and city colleges for the technology of the art
- 4.10. For children with SEND, an independent school can also be a qualifying school where this is assessed to be the nearest, most suitable school and it is named on the child's Education, Health and Care Plan (EHCP). Where attendance at an independent school is based on parental or carer preference and not named on the EHCP, travel support will not be awarded.
- 4.11.Where a child is registered at more than one qualifying school (Dual Registration) the relevant educational establishment is whichever of the schools the child is attending at the relevant time.
- 4.12. Where a child has no fixed abode travel support will apply from wherever the child is residing at the relevant time to the nearest suitable school.
- 4.13. The designated home address will be defined as the address at which the child resides and spends the majority of their time. In cases where a child has a shared living arrangement, such as equal shared custody for separated parents or carers, the local authority determines the child's designated home address, based on the address at which the recipient of the child benefit resides. If no child benefit is received, the designated home address will be determined by the address at which the child is registered at their GP surgery. When the child stays at another address, they will not qualify for any travel arrangements other than those provided from the designated home address.
- 4.14. Where a pupil is registered at a school but is attending a place other than that school as a result of a temporary exclusion, eligibility will apply in relation to the educational setting which they are attending for the duration of that exclusion.
- 4.15. Travel support will be provided to the nearest further education provider assessed by Southampton City Council to be a suitable placement for the student and which offers a course or programme which meets the needs of the applying student. Where a suitable course cannot be provided in Southampton, Southampton City Council will offer travel support to the next nearest further education provider offering the appropriate course.
- 4.16.Parents or carers who wish to apply for travel support must list their nearest suitable school on their school application form.

Travel times and distances

- 4.17. Travel support will only be given for travel to school or education settings at:
 - The start and end of the school day or
 - Where the pupil is attending residential provision, at the start and end of their provision periods as agreed by Southampton City Council
- 4.18. Where the pupil is on a reduced timetable and requires school travel at the start and end of their scheduled hours, school travel provision will be considered on a case-by-case basis.

- 4.19.Travel support will not be provided to before and after school events, such as breakfast clubs and sports events.
- 4.20. Schools and education providers are expected to give reasonable notice to Southampton City Council of any changes to provision hours. If additional costs arise associated with a change in provision hours, Southampton City Council reserves the right to make arrangements for all or part of those costs to be charged to the school or provider concerned.
- 4.21.Travel support will be arranged to be as easy and comfortable as possible. In normal circumstances, Southampton City Council will aim for a maximum journey time of 45 minutes for children in mainstream primary settings, and 75 minutes for children in mainstream secondary settings.
- 4.22.In exceptional circumstances, for children attending specialist provision to meet their SEND needs, journey times may be longer.
- 4.23. Distances in relation to eligibility for travel support will be measured by the shortest reasonable walking route, by which a child may walk safely. In cases where extended rights apply and the child is travelling more than 3 miles (up to 6 miles or up to 15 miles to a school preferred on the grounds of religion or belief) walking routes do not apply, and the shortest route will be measured along road/driving routes.

Pick-up/drop-off points

- 4.24. Where appropriate and reasonable, parents or carers may be expected to take their child to and from a pick-up/drop off point. Pick-up/drop-off points will be within 1 mile of the child's home address.
- 4.25.Parents or carers are responsible for the safety of their child until they board and after they exit the vehicle. If the parent or carer is not at the drop off point to meet their child, the child will be placed into the care of the duty social worker from Southampton City Council's children's social care department.

Changes of circumstance

- 4.26.Parents or carers should notify Southampton City Council of any change of address, with as much notice as reasonable possible, but with a minimum of 10 working days' notice. In the case of a change of home address, eligibility will be re-assessed based on the new address.
- 4.27.The normal eligibility will apply to the children of families where closure or reorganisation of schooling in the city takes place. Exceptional Circumstances Criteria may be taken into account in cases where travel support would minimise significant disruption to the child's education.

Unacceptable behaviour

4.28.Southampton City Council reserves the right to review travel support where a child's behaviour is deemed unacceptable, in that it may threaten the safety of the pupils, driver and passenger assistants. Where travel support is removed, Southampton City Council will engage with parents and carers to provide suitable alternative travel support when it is safe to do so.

Lost or stolen bus passes

4.29.Where a bus or other transport pass is lost, the pass holder (or their parent or carer) is responsible for any administrative charges made by the bus company or other issuer. Southampton City Council will not meet the costs of administrative charges for lost or stolen tickets. Stolen travel passes will normally not incur an administrative charge for replacement if a police crime number is provided by the child or their parent or carer.

Appeals process

- 4.30.Parent, carers and post-16 students are entitled to appeal a decision where travel support has not been agreed. An appeal form can be requested from the School Travel Service, email: travel.coordination@southampton.gov.uk or write to: School Travel Service, Civic Centre, Southampton, SO14 7LY. The appeal form asks the parent or carer to explain why they believe the local authority should review its decision and the parent or carer is asked to include any information they would like to be considered as part of the review. Appeals must be made within 20 working days of receiving the decision by Southampton City Council.
- 4.31.The appeals process is split into two stages. Stage 1 is a review of the decision by a senior officer(s) at Southampton City Council. A decision will be made, and a response will be provided in writing to the appellant within 20 working days of receiving the appeal. This will clearly explain:
 - whether the original decision is being upheld
 - why the decision was reached
 - how the review was conducted
 - the factors considered in reaching the decision
 - any other agencies or departments that were consulted as part of the review
 - information about how the parent or carer can escalate the case to stage 2 of the appeals process (if appropriate)
- 4.32. Following the stage 1 review, appellants have a further 20 working days to escalate the matter to stage 2. Stage 2 of the appeals process will consist of a review by an independent panel. The panel members will be independent of the original decision-making and stage 1 appeals process but may not be independent of Southampton City Council. Parents or carers may attend an appeal hearing if they wish, virtually or in person, to present their case. Where a parent or carer does not wish, or is unable, to attend a hearing, the panel will make its decision based on the parent's written representations.
- 4.33. The stage 2 review will take place within 40 working days of the parent or carer notifying Southampton City Council that they wish to escalate their appeal to stage 2. The panel will consider information provided at stage 1 of the appeal as well as any additional information provided and any oral representations made at stage 2.
- 4.34.A decision will be made and within 5 working days of the panel meeting and detailed written notification of the outcome will be provided to the appellant. This will clearly explain:
 - whether the original decision has been upheld
 - why the decision was reached
 - how the review was conducted
 - the factors considered in reaching the decision
 - which, if any, other agencies or departments were consulted as part of the

review.

- 4.35. Where travel support is found to have been granted in error, notice of one full term will be given to allow families time to make other arrangements.
- 4.36. Where entitlement has been denied in error, travel support will be arranged as soon as possible and consideration will be given to reimbursing parents or carers retrospectively, with a normal time limit of the start of the academic year in question.
- 4.37.Parents or carers may complain to the Local Government and Social Care Ombudsman if they believe the local authority has made a mistake in the way it has handled their case. If a parent or carer considers the decision of the independent appeals panel to be flawed on public law grounds, they may apply for a judicial review.

Complaints

4.38.If you are unhappy with Southampton City Council's School Travel Service you can make a complaint via the website at: https://www.southampton.gov.uk/council-democracy/have-your-say/comments-complaints/.

Policy Review

4.39. The School Travel Service and Post-16 Travel Service Policy will be reviewed and updated on an annual basis.

[END]

Appendix 1

Eligibility Summary

School Travel Support Eligibility Table - School Aged Children - Reception - Year 11				
Who are we helping?	What are the criteria?			
Children living further than the statutory walking distance from their nearest most suitable school	For children below the age of 8, travel support will be awarded where the distance between home and their nearest most suitable school is more than 2 miles from their home.			
	For children over the age of 8, travel support will be awarded where the distance between home and their nearest most suitable school is more than 3 miles from their home.			
	Children who cannot be reasonably expected to walk to school because the walking route is deemed unsafe will be eligible for travel support.			
Children with an Education Health or Care Plan (EHCP)	Children attending their designated most suitable school that can meet their need who are unable to walk to school (accompanied or unaccompanied) by reason of their special educational needs and/or disability will be considered eligible for travel support.			
Children of parents or carers with a disability	Children who live within the walking distance criteria of the nearest suitable school (or designated school if it is not the nearest) but the route relies on a disabled parent/carer accompanying the child for it to be considered safe, and the parent/carer's disability prevent them from doing so will be considered eligible for travel support.			
Children whose families meet the low income criteria	Travel support will be provided where: The nearest school is beyond 2 miles from their home (for children over the age of 8 and			
	under 11). The nearest school is between 2 and 6 miles from their home (if aged 11-16 and there are not three or more suitable nearer schools). The school is between 2 and 15 miles from their home and is the nearest school preferred on the grounds of religion or belief (aged 11-16).			

Post-16 students in Further Education and Continuing Learners	Travel support will be provided for students with special educational needs and/or disabilities between the age of 16 and 19.
Post-19 Adult Learners	Travel support will be provided for adult learners over the age of 19, but under the age of 25 who are receiving further education at a further education provider, and have been assessed by Southampton City Council for transport assistance as set out in their Education, Health and Care Plan (EHCP).



Appendix 2

Post 16 Provision 2023/2024

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
Southampton City College	City College Bursary	Be aged between 16-18 on 31/8/23 (Now 16-19 due to Covid 19) Be one of the following: In Care/Care Leaver Receiving income support In receipt of DLA/PIP or ESA/UC. You or parent/carer in receipt of one of the following: Income support Job seekers allowance Pension credits Employment and support allowance Working tax credit/Child tax credit Universal credit. A household income of less than £28,000 per year. Enrolled on a course where City College is the nearest provider to my home, or live outside of Southampton.	Bursaries of £1,200 a year for the most vulnerable young people if your household income is less than £28,000, or £30,000 for travel support only. Discretionary bursaries based on individual need, such as help with the costs of travel, equipment or meals. A £25 Admin fee will be charged for a replacement ferry pass, £5 administration will be charged for a replacement bus pass. Any student found to have misused their ferry or bus pass will not receive further help from the college. Attendance will be monitored and must be above 90%. Support may be stopped if your attendance is too low or you withdraw.	City College Southampton, St Mary Street, Southampton, SO14 1AR 02380 484 848 enquiries@southampton-city.ac.uk Bursary@Southampton-City.ac.uk www.southampton-city.ac.uk learningsupport@southampton-city.ac.uk studentfinance@southampton-city.ac.uk

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
Itchen Sixth Form College	_	Support may be available for students whose parent/guardians' household annual income is less than £25,000 or if the parent/guardian living with the student is receiving one of the following benefits: Income Support; Income Based Jobseeker's Allowance (JSA); the Guarantee Element of Pension Credit; Income-Related Employment and Support Allowance (ESA); support under part VI of the Immigration and Asylum Act 1999;	City College students can purchase discounted bus tickets at student rates from First and Bluestar buses. If you are eligible for the City College Bursary scheme your bus travel may be FREE. IMA will be paid after the first 6/7 weeks of attendance. If the decision is made to withhold a weekly payment, usually due to an absence, the student will be informed by email. Students have the right of appeal if they disagree with a decision to withhold payment. In the first instance they should see Michelle Payne. If they then disagree, they can appeal to the Student Services Manager, Steve Perkins, whose decision is final. Parents wishing to appeal on behalf of the student should contact Steve	Michelle Payne – IMA and Transport Officer Itchen Sixth Form College, Middle Road, Bitterne, Southampton, SO19 7TB 02380 435 636 mpayne@itchen.ac.uk www.itchen.ac.uk Manager of Support4Learning, Anne
		or Working Tax Credit/Universal Credit. If your household income is less than £30,000 and you live more than three miles away from college, you will be able to receive support with your travel to and from college.	Perkins. Please note: the IMA is intended to cover costs resulting from attendance at the college and will not be paid where there is a significant period of absence due to sickness in any one week. In cases of real hardship, i.e., long-term illness, students should approach their tutor for advice. Students receiving IMA will need to check their college email every	Cook: 023 8043 5636 acook@itchen.ac.uk info@itchen.ac.uk

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
			Monday where they will be notified if they have received their bursary for the previous week. In order to receive IMA, students require 100% attendance.	
Richard Taunton Sixth Form College	Financial Assistance Bursary	Be aged between 16-19, live independently and claim income support, or	The Bursary is £1,200 per year.	Student Services Richard Taunton Sixth Form
roim college	Duisary	Be aged between 16-19, live independently and claim universal credit, or In care, or	Bursaries will be provided in the form of discounted bus passes, free school meals or payments into your bank account.	College, Hill Lane, Southampton, SO15 5RL
		A care leaver, or A disabled young person in receipt of DLA, or A disabled young person in receipt of universal credit and PIP, or Be aged 19+ and have an EHCP.	The bursary is for educational purposes only and you must have 100% attendance with no more than 3 lates' to all timetabled classes each fortnight.	studentservices@richardtau nton.ac.uk www.richardtaunton.ac.uk
		If you can prove financial need based on household income. If you have specific travel	Bus passes must be returned if you should leave part way through the year.	
		challenges when attending the college.		

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
Bitterne Park Sixth Form	16-19 Bursary Fund	Be aged 16 and under the age of 19 at the start of the academic year. Are living in a household where the joint income is less than £23,230 (or living independently on an income below this level) or in receipt of an income assessed benefit such as: Income Support; Universal Credit; Job Seeker's Allowance; Working/Child Tax Credit; Housing Benefit. Be in care, or a care leaver, or in receipt of income support, or a disabled young person in receipt of employment support allowance and DLA, or Was in receipt of free school meals in Y11.	As the funds allocated by the Education Funding Agency, are very limited, we may not be able to guarantee financial support for every claimant. It is at the college's discretion to decide on the amount and type of support that is awarded to each student. Bursary funding can be used to help with costs of transport, food, equipment or other course related costs. Please note that our Finance Office will request documentary evidence for any claim for financial support. Please contact the college office for further information.	College Office Bitterne Park Sixth Form College, Dimond Road, Southampton, SO18 1BU 02380 294 155 info@bitterneparksixthform.org.uk www.bitterneparksixthform.org.uk
Eastleigh College	Subsidized Travel	If you are 19+ years old and studying a full or part time funded course (minimum of 150 guided learning hours per year) and have a maximum household income of £27,500 per year, then you may be entitled to financial support for travelling to and from college, assistance with equipment and uniform costs, up to 50% off childcare costs and free college meals (only for learners 19-24 with	Reduced travel costs (student contribution of £150 per term) All termly passes are issued each term. To be eligible to receive awards, both proof of student address and a completed travel bursary application form will be required for submission to the College. The College reserves the right to change the bursary offer, or to withdraw payments at any time.	Eastleigh College Chestnut Avenue Eastleigh Hampshire SO50 5FS 02380911000 studentsupport@eastleigh.a c.uk

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
		an EHCP). Apprenticeships are not eligible for this funding. Studying a full-time funded course at the college (apprenticeships are not eligible). Be a UK resident or meet enough residency criteria. Live over 2 miles from the college (by AA route planner) Have a household income of up to £40,000. Not be receiving support from any other sources (e.g.: local education authority).		bebetter@eastleigh.ac.uk
	Eastleigh College Travel Bursary	Under 19 on 1/9/2023 (or 19-24 with an EHCP) Studying a full-time funded course at the college (apprenticeships are not eligible). Be a UK resident or meet enough residency criteria. Live over 2 miles from the college (by AA route planner). Have a household income of up to £30,000 - or household in receipt of income assessed benefit. Not be receiving support from any other sources (e.g.: local education authority).	Reduced travel costs (student contribution of £100 per term) All termly passes are issued each term. To be eligible to receive awards, both proof of student address and a completed travel bursary application form will be required for submission to the College. The College reserves the right to change the bursary offer, or to withdraw payments at any time.	
	Enhanced Travel	Under 19 on 1/9/2023 (or 19-24 with an EHCP) Studying a full-time funded course at the college (apprenticeships are not eligible).	Fully funded travel pass All termly passes are issued each term. To be eligible to receive awards, both proof of student address and a completed travel bursary application	

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
		Be a UK resident or meet enough residency criteria Be on: Income Support Income-based Jobseekers Allowance Income-related Employment Support Allowance (ESA) Support under Immigration & Asylum Act 1999 (part VI) Guarantee element of State Pension Credit Child Tax Credit (provided not entitled to Working Tax Credit) and gross income of no more than £16,190 each year (assessed by Her Majesty's Revenue & Customs) Working Tax Credit run on (paid for 4 weeks after you stop qualifying for Working Tax Credit) Universal Credit (with net earnings no more than £7,400 each year)	form will be required for submission to the College. The College reserves the right to change the bursary offer, or to withdraw payments at any time.	
St Vincent Sixth Form College	Travel Help	Awaiting further information – Please contact the College direct.	Students can apply for a discounted bus pass which covers the cost of their travel to and from college and can be used weekdays on all First Hampshire services. Students from Henry Cort, Fareham Academy, Cams Hill, Bridgemary and Brune Park Schools can access the	Finance Office St Vincent Sixth Form College, Mill Lane, Gosport, PO12 4AQ 023920603 633 finance@stvincent.ac.uk

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
			Eclipse Express Bus service to college which takes only a few minutes. In addition to this the College also provides a bespoke bus service for students attending Brookfield, Crofton and Bay House School routes to the College community at the start and end of the day with students having access to all local services at other times.	www.stvincent.ac.uk
			Students travelling from Portsmouth will be eligible for free ferry tickets for the academic year. Students with Learning Difficulties may be eligible for free transport, subject to meeting Hampshire County Council's (HCC) SEN criteria. Please contact HCC regarding this.	
Barton Peveril Sixth Form College	Discretionary Student Support Fund	Are over 16 years of age and under 19 years of age at the start of the academic year and studying a state funded course at Barton Peveril Sixth Form College	Applicants with exceptional circumstances will be viewed sympathetically where financial need can be evidenced. Details of the bus routes covered by the college	Transport Officer Barton Peveril College, Chestnut Avenue, Eastleigh, SO50 5ZA
		Are living in a household where the joint annual income is less than £23,500 (or living independently on an income below this level), annual income includes any assessed benefit such as:	transport arrangements can be found on the college website – www.barton-peveril.ac.uk. – applications for bursary fund found at:	

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
Brockenhurst	Vulnerable	Working/Child Tax Credit facing exceptional financial circumstances * Meet the residency conditions specified below. (*Exceptional financial circumstances: If this applies, a covering letter should be included outlining the circumstances. Supporting evidence of income must also be supplied.) Students aged 16-18 on	The hursary will pay for essential	www.barton-peveril.ac.uk Student Finance and
Brockenhurst College	Vulnerable Bursary	Students aged 16-18 on 31/08/2023 and, are participating in provision as directed by the Education Funding Agency, see https://www.gov.uk/government/pu blications/16-to-19-bursary-fund-guide-2023-to-2024-academic-year/16-to-19-bursary-fund-guide-2023-to-2024-academic-year; and are in one of these defined vulnerable groups: Care leaver or in care In receipt of Income Support or Universal Credit in lieu of Income Support in their own right; or, In receipt of Employment and Support Allowance or Universal Credit AND Disability Living or Personal Independence Payments in their own right.	The bursary will pay for essential course costs and contribute up to 50% towards the cost of a travel pass ordered through the College. All travel purchased through the College is sold on a termly basis with payments via our online BrockShop. There is an option to spread the cost through instalments at no additional charge. To ensure value for money, travel on all College bus routes was also available to students with reduced timetables on a journey-by-journey basis (cash payments only, payable to the driver). A full refund is available if an applicant chooses not to attend.	Student Finance and Welfare Advisor Brockenhurst College, Lyndhurst Road, Brockenhurst, Hampshire, SO42 7ZE 01590 625 555 financialsupport@brock.ac.u k www.brock.ac.uk

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
	College Bursary	Vulnerable Bursary. For students aged 16-18 on 31/08/2023 who are in one of the following defined groups, a £1200.00 bursary is available (please see page 3 of the Bursary application form for full details and complete pages 1, 2,3, and 7). In care, a care leaver, or have a Special Guardianship Order; or Receiving DLA or PIP and ESA or Universal Credit in their own right; or Receiving Income Support or Universal Credit because they are financially supporting themselves.		
	Discretionary Bursary		The Discretionary Bursary (DB) will cover all essential course costs and contribute 50% towards the cost of a travel pass for students aged 16-18 on 31/08/2021 who live with a family with a net annual income of less than £21,000 (we do not include any benefit income in this calculation). Students aged 19 or over are only eligible for a DB if they have an Education, Health Care Plan (EHCP) or are continuing a study programme they began aged 16-18 (please see	

		Contact Details
	page 4 of the Bursary for full details and complete pages 1, 2, 4, and 7).	
If you're 16–18 and in care, a care leaver, or are in receipt of Income Support and support yourself or any dependents financially, or receive both Employment Support Allowance (ESA) and Disability Living Allowance (DLA), you may be eligible for a bursary of up to £1,200 to help you meet the costs of coming to college. The link to the application form can be found under the 'Support to Study Bursary' section. The Sparsholt FE Bursary Policy can be found here. Sparsholt provide a discretionary fund for learners that do not meet the criteria for the 16-18 Bursary Fund or are aged over 19. If your household income is under £32,960 the College's Support to Study Bursary may be able to help	2023/2024 timetable and prices have not been released yet please use link: https://www.sparsholt.ac.uk/the-college/transport/ when they are available. 2021/2022 Prices Campus Bus Band A – £570 Band B – £685 Band C – £780 Band D – £880 This payment can be spread at no extra cost by paying an initial payment at application and the remaining balance over 9 months by direct debit – interest free.	Transport Team Sparsholt College, Hampshire Westley Lane Sparsholt Winchester SO21 2NF 01962 797 346 transport@sparsholt.ac.uk www.sparsholt.ac.uk
	leaver, or are in receipt of Income Support and support yourself or any dependents financially, or receive both Employment Support Allowance (ESA) and Disability Living Allowance (DLA), you may be eligible for a bursary of up to £1,200 to help you meet the costs of coming to college. The link to the application form can be found under the 'Support to Study Bursary' section. The Sparsholt FE Bursary Policy can be found here. Sparsholt provide a discretionary fund for learners that do not meet the criteria for the 16-18 Bursary Fund or are aged over 19. If your household income is under	If you're 16–18 and in care, a care leaver, or are in receipt of Income Support and support yourself or any dependents financially, or receive both Employment Support Allowance (ESA) and Disability Living Allowance (DLA), you may be eligible for a bursary of up to £1,200 to help you meet the costs of coming to college. The link to the application form can be found under the 'Support to Study Bursary' section. The Sparsholt FE Bursary Policy can be found here. Sparsholt provide a discretionary fund for learners that do not meet the criteria for the 16-18 Bursary Fund or are aged over 19. If your household income is under £32,960 the College's Support to

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
		with the costs of travel, books,		
		equipment or any other cost which		
		may make it difficult for you to		
		attend college. You could receive		
		up to 50% off transport costs, as		
		well as being able to pay the		
		remaining balance on a monthly		
		basis. If your household income is		
		under £25,750 you may be eligible		
		for the transport cost to be fully		
		covered by the fund. The income		
		threshold of £32,960 is increased		
		by £1,648 for each dependent		
		child living in the same house as		
		the bursary applicant.		
		The Sparsholt FE Bursary Policy		
		23/24 can be found here.		
		The application form can be		
		found here.		
		If you need any further assistance		
		please call 01962 797267.		
	Combined	2023/24 timetable and prices have	This pass includes rail travel to	
	Rail and Bus Pass	not been released yet please use link:	Winchester from the following locations, plus a Stagecoach pass to	
	1 033	https://www.sparsholt.ac.uk/the-	get you from Winchester to the college	
		college/transport/ when they are	on the hourly Number 7 bus service	
		available.		

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
			(valid during term time only and excluding weekends.	
			Band A – £600	
			Band B – £720	
			Band C – £830	
			Band D - £940	
			If Stagecoach operates in your area and you would like a Stagecoach bus pass to get you from home to the train station, you may upgrade to a Stagecoach Megarider pass. The price of this is £360.	
			For more information about Stagecoach services please visit their website.	
			If you live in the Winchester area and only need to catch the No 7 bus, you can buy a Stagecoach bus pass for just this service. The cost of this for 2023-24 is £380.	
	Megarider Gold	Please use link: https://www.sparsholt.ac.uk/the- college/transport/.	This pass can be used on ANY Stagecoach bus in Hampshire during the academic year, including weekends and holidays. This is the	

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
		This pass can be used on ANY Stagecoach bus in Hampshire during the academic year, including weekends and holidays. This is the most cost-effective pass for students travelling from Andover.	most cost-effective pass for students travelling from Andover. You can also apply for a Megarider Gold and Train package.	
Totton College		Please contact the College direct. Bursaries are available for under 19-year old's and offer various of levels of finance support. If you are aged 16-18 and in one of the groups below, you can apply for a vulnerable bursary: (See 'about you' section for details age & eligibility) In Care care leavers receiving Income Support or the equivalent Universal Credit because they are financially supporting themselves or financially supporting themselves and someone who is dependent on them and living with them such as a child or partner, or receiving Disability Living Allowance or Personal	Transport to Totton College is via the public bus and train service. The service can support students travelling from a range of locations such as the Waterside, New Forest, Southampton and Romsey, including locations from Salisbury and the Isle of White, please just ask if you are unsure.	Totton College, Water Lane, Totton, Southampton, Hampshire, SO40 3ZX 02380 874 874 info@totton.ac.uk www.totton.ac.uk

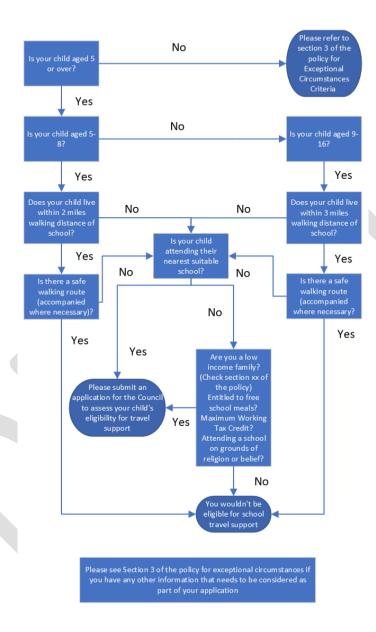
Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
		Independence Payments in their		
		own right as well		
		as Employment and Support		
		Allowance or Universal Credit in		
		their own right		
		and have a financial need		
		How much will I get paid if I'm		
		eligible?		
		You could get up to £1,200 if you		
		study full time for a minimum of 30		
		weeks. If your course is less than		
		30		
		weeks, you will get less. Note: You		
		will only receive the amount you		
		actually need to participate and we		
		will not automatically award the full		
		£1,200 if you do not need that level of support.		
		Age - You must be aged: over 16		
		at 31 August 2023, under 19 at 31		
		August 2023, the only Students		
		aged 19 or over who are eligible to		
		receive a bursary are those who		
		have an Education, Health and		
		Care Plan (EHCP) - you can only		
		apply for a Discretionary Bursary		
		NOT a Vulnerable Bursary.		
		Residency – You must meet the		
		residency requirements set out by		
		the ESFA (Education & Skills		
		Funding Agency) We will check		
		this during your enrolment process		

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
		Nacro-16-to-19-Bursary-website- statement-V1-July-2020.pdf (netdna-ssl.com).		
Bluestar Bus		Students can receive discounted travel if they are aged 16-19. Colleges include: Bitterne Park School & Sixth Form Itchen Sixth Form College King Edward VI School Richard Taunton Sixth Form College St Anne's Catholic School & Sixth Form Southampton City College Barton Peveril Sixth Form College Peter Symonds College Eastleigh College St Mary's College	School & College tickets – Please visit their website on http://www.bluestarbus.co.uk/page.shtml?pageid=915 Bluestar serves several schools and colleges in the South Hampshire area. There are many ticket options and discounted tickets available. Visit https://www.bluestarbus.co.uk/search?query=college for more information on how you can get discounted travel to college including costs.	

Provider	Bursary Name	Eligibility Criteria	More information	Contact Details
First Bus			Here at First Bus, we know that students appreciate cheaper bus travel, and if that's what you're looking for, then our great value First Student bus passes make this possible. Whether you're on your way to a lecture or need a safe ride home from a well-deserved night out, we're making your journey easier and cheaper.	Please visit their website for more information: https://www.firstgroup.com/buy-ticket/students
Southampton	Concessio-	Southampton residents over 5	For further information and how to	Email:
City Council	nary	years of age who have a long-term eligible disability can apply for an	apply, please visit the following website:	smartcities@southampton.gov.uk
	Bus pass	off-peak travel concessionary bus pass. If you are registered as severely sight-impaired, you will be entitled to free bus travel at any time within Southampton. If you are unable to travel alone, you may qualify for a companion bus pass. This will allow one carer to travel with you free of charge on journeys within the city boundary. For travel information regarding wheelchairs and power chairs, please see the appropriate bus company website accessibility pages.	http://www.southampton.gov.uk/travel-transport/apply-pay/itchen-bridge/smartcities/travel-disabled.aspx	Telephone: 023 8083 3008

Appendix 3
Diagram to show eligibility of children of compulsory school age





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