

# Draft Building Safety Resident Engagement Strategy Consultation

Southampton City Council is consulting on a draft Building Safety Residents Engagement Strategy.

We would like to hear your thoughts on the proposals and any impacts or alternative suggestions you would like us to consider. Now is your opportunity to have your say.

An online version of this questionnaire can be found on Southampton City Council's website at: [www.southampton.gov.uk/ResidentEngagementStrategyConsultation](http://www.southampton.gov.uk/ResidentEngagementStrategyConsultation)

The consultation closes on **17 March 2024**.

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## ***Background***

Southampton City Council manages building safety in Council-owned residential buildings. Building safety refers to the measures that are in place to protect tenants in buildings. Building safety measures reduce and mitigate risks, such as the spreading of a fire, structural failures and gas and electric hazards. The building safety measures aim to reduce the seriousness of an incident if one occurs.

As residents, and leaseholders in Council-owned buildings, you have a say in building safety decisions. This draft strategy sets out how we will involve you in building safety decisions.

The draft strategy aims to make sure you:

- are informed about the building safety information we will provide;
  - understand what we may ask you about building safety;
  - know how we will contact you and use your feedback to influence decisions;
  - understand how we will measure and review our engagement methods;
  - feel safe in your own home.
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## ***Proposals***

Our proposed commitments within the Resident Engagement Strategy include:

**- Information we will share:** We will make sure to provide key information that you need to know about building safety. This means we will continue to keep you informed through channels including, but not limited to, notice boards, tenant handbooks, letters and emails and publishing key information on our website, social media and Tenants Link.

**- Information we may ask:** We want to hear your views about how we can keep you safe in your building, and to help us make building safety decisions we may ask you questions, including but not limited to: whether you feel safe, how easy you find it to report issues or raise safety concerns and what information would you like us to provide to help you feeling safe.

**- How we will listen and learn:** We want to make sure we engage with you about building safety decisions in a way that suits you best. This can include through letters, surveys, email, social media and meetings for examples.

**- How we will measure participation:** We will regularly monitor and review how we engage with you about building safety decisions. If there is a lack of satisfaction and participation, we will change our engagement methods.

More information can be found: [www.southampton.gov.uk/ResidentEngagementStrategyConsultation](http://www.southampton.gov.uk/ResidentEngagementStrategyConsultation)

**Q. To what extent do you agree or disagree with our proposed commitments for the following?**

	Strongly agree	Agree	Neither	Disagree	Strongly disagree
The information we will share	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The information we may ask	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How we will listen and learn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How we will measure participation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q. How effective would these be in making sure you are involved in making building safety decisions?**

	Very effective	Fairly effective	Neither	Fairly ineffective	Very ineffective	Don't know
The information we will share	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The information we may ask	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How we will listen and learn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How we will measure participation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q. If you disagree, or have any comments, impacts, suggestions or alternatives you feel we should consider, please provide details:**

***How we will listen and learn***

We want to make sure we engage with you about building safety decisions in a way that suits you best. Within our proposed draft strategy, we have listed suggested methods of engagement. These are listed in the question below.

Communication will also be available in different versions including different languages, or in an alternative form such as easy read or braille, if requested.

More information can be found in the full draft strategy:  
[www.southampton.gov.uk/ResidentEngagementStrategyConsultation](http://www.southampton.gov.uk/ResidentEngagementStrategyConsultation)

**Q. Please let us know how best we can communicate with you about building safety decisions.  
(Please tick all that apply)**

- Letters or surveys by post
- Online surveys
- Southampton City Councils consultation website
- Targeted email
- Social media posts
- Tenant & Leaseholder Meetings or events
- Building Safety Tenants Group
- Other ad hoc focus groups
- Block notice boards
- Engagement with officers of the council.
- Building safety newsletter
- Other

**If other, please specify:**

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***Reading the draft strategy***

**Have you read the proposed draft strategy?**

- Yes, all of it                       Yes, some of it                       No

**If you have read the proposed draft strategy, to what extent do you agree or disagree with the following statements?**

	Strongly agree	Agree	Neither	Disagree	Strongly disagree
The draft strategy is easy to understand	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The draft strategy provides sufficient information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**If there were parts of the draft strategy that you did not understand or you feel need more information, please provide further details:**

## About you

### Which of the following describes your interest in this consultation?

Please tick all that apply.

- |   |   |
|---|---|
| <input type="checkbox"/> Resident of a council-owned building                   | <input type="checkbox"/> As a public sector organisation  |
| <input type="checkbox"/> Leaseholder of a council-owned building                | <input type="checkbox"/> As a third sector organisation (Voluntary groups, Community groups, Charities) |
| <input type="checkbox"/> As a resident of Southampton                           | <input type="checkbox"/> As an employee of Southampton City Council                                     |
| <input type="checkbox"/> As a resident elsewhere                                | <input type="checkbox"/> As a political member  |
| <input type="checkbox"/> As someone who works, visits or studies in Southampton | <input type="checkbox"/> Other  |
| <input type="checkbox"/> As a private business                                  |   |

If other, please specify:

### Do you live in a council-owned building that is over 18 meters / 7 floors?

- Yes  No  Prefer not to say

### What is your postcode?

This is used for geographical analysis only and will not be used to identify or contact you.

### What is your sex?

- Male  Female  Prefer not to say

### Is the gender you identify with the same as your sex registered at birth?

- Yes  No  Prefer not to say

If no, please write in your gender identity:

### What is your age?

- |                                   |                                  |  |
|-----------------------------------|----------------------------------|--|
| <input type="checkbox"/> Under 18 | <input type="checkbox"/> 35 - 44 | <input type="checkbox"/> 65 - 74           |
| <input type="checkbox"/> 18 - 24  | <input type="checkbox"/> 45 - 54 | <input type="checkbox"/> 75+               |
| <input type="checkbox"/> 25 - 34  | <input type="checkbox"/> 55 - 64 | <input type="checkbox"/> Prefer not to say |

### How would you describe your ethnic group?

- |   |   |
|---|---|
| <input type="checkbox"/> Asian or Asian British                     | <input type="checkbox"/> White other        |
| <input type="checkbox"/> Black, Black British, Caribbean or African | <input type="checkbox"/> Other ethnic group |
| <input type="checkbox"/> Mixed or multiple ethnic groups            | <input type="checkbox"/> Prefer not to say  |
| <input type="checkbox"/> White British                              |   |

If other, please specify:

### Do you have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more?

- Yes  No  Prefer not to say

## ***What happens next?***

The consultation closes on **17 March 2024**. After this date, all feedback will be analysed and considered before a final decision is made.

Please return completed surveys to:

*Consultations,  
First Floor, West Wing,  
Civic Centre,  
Southampton,  
SO14 7LY.*

Alternatively, please hand completed surveys back to any Southampton City Council-run library.

The information collected about you during this survey will only be used for the purposes of research. We may use it to contact you about this. We will only share your information with other organisations or council departments if we need to. We may also share it to prevent, investigate or prosecute criminal offences, or as the law otherwise allows. Please be aware that any comments given on this form may be published in the report. However, the council will endeavour to remove any references that could identify individuals or organisations. Our Privacy Policy (<http://www.southampton.gov.uk/privacy>) explains how we handle your personal data, and we can provide a copy if you are unable to access the Internet.