Business World Quick Guide

How to search for active workflows – Authoriser and Initiator tasks

There are two report available in Business World to help you find active workflow tasks. These reports can either show you the tasks that you have created and where they are in the workflow or tasks that you have received to action.

Active Workflow Tasks – Initiator is a report that will show you all tasks that you have created (initiated). This can include tasks like:

- Incoming invoices i.e. payment without invoice transactions or supplier invoices, missing goods received
- Requisitions
- Sales order credit notes
- Timesheets
- Landscape Work Request
- Invoice proposal (for Landscape or Pest Control)
- Absence
- Travel Expenses (includes all expenses)
- Contract Change Form
- Position Form
- Variable payments and deductions PAY
- New supplier request form
- New customer

Active Workflow Transactions – Task Owner is a report that will show you all the tasks that are with you for action. This can also include the tasks mentioned in the list above.

1. To find the report enter either: "Active Workflow Tasks – Task Owner" or "Active Workflow Tasks – Initiator" into the search bar (top right corner of the menu screen) and click on the report that you want to view.



You will then be presented with a report screen like the one's shown below;

UNIT4 ERP				Ψ~
SO Active Workflow Tasks - Initiator_1 >	<			
Workflow transactions				
Show data that matches the following criteria: Add filter criteria to define the data set Transaction state: 🗹 Active items				
Historical items				
Task creator Like	▼ Value	\$user_id	Value to	× × 🌣
Add criteria				

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SO Active Workflow	v Tasks - Authoriser_1 ×					
Workflow transactions						
Show data that matches the follo Add filter criteria to define the da	wing criteria: ta set					
Transaction state: 🔽 Active ite	ms					
Historical	items					
Task owner	Like	▼ Value	\$user_id	Value to	××	\$
Add criteria						
					View resu	lt

- 2. Both reports are set to look at your userID , so you just need to click on the button (located bottom left corner of the screen) to start the search.
- 3. You will then be presented with the results screen which will show you all the active tasks you have created or that you have to action:

Workflow transactions									
Sort and group by $ ightarrow$ Process description $\Sigma \boxdot x$ $ ightarrow$ Workflow user step $\Sigma \boxdot x$ $ ightarrow$ Col 1 value $\Sigma \boxdot x$									
	Workflow map	Task creator	Process description	Workflow user step	Task owner	Workflow status (T)	Col 1 descr	Col 1 value 🔺	Col 2 descr
* Process description: Incoming Invoices									
* Workflow user step:									

The report is grouped on the type of task. A list of what the columns contain is shown below:

Workflow map	The icon allows you to view the workflow map for the task				
Task Creator	The person that created (initiated) the task				
Process description	The type of task e.g. journals, incoming invoices, requisitions, absence etc.				
Task Owner	The person that currently	has the task to action			
Workflow Status	Will be "Active". The report is set to show all active tasks and not those that have been completed				
Col1_descr	Various workflows will populate different information in some fields depending on the type of task as shown in the "process description" column, as a result some columns are fluid and use describers such as 'col 1 val or 'col 3 descr', this represents different values and descriptions depending on the various workflows and how they populate				
Col1_Value	As above				
	For process description:				
	Journals	Transaction number			
	Supplier request form	Form number			
	Requisitions	Requisition number			
	Sales Ordering	Credit note number			
	This is not an exhaustive list				
Col2_descr	Various				
Col2_value	Process description:				
	Purchase orders	PO number			
	Missing goods received	Transaction number			
	Purchase invoices	Transaction number			
	Supplier invoices	Transaction number			
	This is not an exhaustive list				

4. If you have any issues understanding the information presented or have further questions or feedback, please do not hesitate to contact the Business World inbox at <u>bw.help@southampton.gov.uk</u>.