

Council Strategy Scorecard Summary - 2018/19 Quarter 4



Measures: 27
can be reported on this quarter: 26
Outcome Summary

RAG summary ✔ ✔ ⚠ ✘ n/a
Current: 3 8 8 7 1

Quarterly Measures
or
Annual Measures

RAG status history					Current
Q4	Q1	Q2	Q3	Q4	
17/18	2018/19			18/19	
14/15	15/16	16/17	17/18	18/19	

Frequency
Quarterly
Annual

Next
due

Preferred
direction
of travel

Responsibility

Outcome	Measures	Description	Q4 17/18	Q1 15/16	Q2 16/17	Q3 17/18	Q4 18/19	Frequency	Next due	Direction	Responsibility
	Outcome 1: Strong and sustainable economic growth										
	Blue: 0	1.1 Number of council owned homes built to rent	n/a	✘	✘	✘	✘	Q	Q1-19/20	▲	Denise Edghill
	Green: 1	1.2 Number of apprenticeship starts (per 1,000)	✘	✔	⚠	n/a	n/a	Q	Q1-19/20	▲	Denise Edghill
	Amber: 1	1.3 Number of supported jobs and accredited vocational training delivered through Employment and Skills Plans linked to major developments	✔	✔	✔	✔	✔	Q	Q2-18/19	▲	Denise Edghill
Red: 1	1.4 Number of businesses paying business rates	✔	✔	✔	✔	⚠	A	2019/20	▲	Denise Edghill	
n/a: 1											
	Outcome 2: Children and young people get a good start in life										
	Blue: 0	2.1 % Pupils in Early Years Foundation phase achieving good level of development	n/a	✔	✔	⚠	✔	A	2019/20	▲	Hilary Brooks
	Green: 4	2.2 % Pupils working at the expected standard in Reading, Writing and Maths at the end of Key Stage 2	n/a	n/a	⚠	✔	✔	A	2019/20	▲	Hilary Brooks
	Amber: 3	2.3 % Pupils achieving a Strong Pass (9-5) in English and Maths GCSE	n/a	n/a	n/a	n/a	⚠	A	2019/20	▲	Hilary Brooks
	Red: 2	2.4 % 16-17 year olds NEET or whose activity is not known	✔	⚠	⚠	✘	✘	Q	Q1-19/20	▼	Denise Edghill
	n/a: 0	2.5 Number of Looked after Children	⚠	⚠	⚠	✔	✔	Q	Q1-19/20	▼	Hilary Brooks
		2.6 Number of Looked After Children (LAC) Placed for Adoption at period end	n/a	⚠	⚠	✘	✘	Q	Q1-19/20	▶	Hilary Brooks
		2.7 Number of in-house foster carers	⚠	✘	⚠	✘	⚠	Q	Q1-19/20	▲	Hilary Brooks
		2.8 % Care leavers in contact and in suitable accommodation	⚠	⚠	⚠	⚠	⚠	Q	Q1-19/20	▲	Hilary Brooks
	2.9 Number of first time entrants into Youth Justice system (per 100,000)	⚠	✘	⚠	⚠	✔	Q	Q1-19/20	▼	Hilary Brooks	
	Outcome 3: People in Southampton live safe, healthy, independent lives										
	Blue: 0	3.1 Number of long term admissions to residential and nursing care homes (per 100,000 population - 65+)	✔	✘	✘	✘	⚠	Q	Q1-19/20	▼	Paul Juan
	Green: 0	3.2 Number of Adult Social Care clients using care technology	✘	✘	⚠	⚠	⚠	Q	Q1-19/20	▲	Paul Juan
	Amber: 3	3.3 % Local Authority housing stock that is non-decent	✘	✘	✘	✘	✘	Q	Q1-19/20	▼	Denise Edghill
	Red: 2	3.4 % Council owned homes with an energy efficiency rating of A-D	n/a	n/a	n/a	n/a	⚠	A	2019/20	▲	Denise Edghill
n/a: 0	3.5 Number of customer meters signed up to CitizEn energy	n/a	n/a	n/a	⚠	✘	Q	Q1-19/20	▲	Denise Edghill	
	Outcome 4: Southampton is an attractive and modern city, where people are proud to live and work										
	Blue: 3	4.1 Number of customer requests for street cleaning and fly tipping clearances	⚠	✘	✘	⚠	⚠	Q	Q1-19/20	▼	Mitch Sanders
	Green: 3	4.2 Number of reported missed bin collections per 100,000 collections	⚠	✘	✘	✘	✘	Q	Q1-19/20	▼	Mitch Sanders
	Amber: 1	4.3 % Unclassified (local) roads which require structural maintenance	✔	✔	⚠	⚠	✔	A	2019/20	▼	James Strachan
	Red: 2	4.4 % A roads which require structural maintenance	✔	✔	✔	✔	✔	A	2019/20	▼	James Strachan
	n/a: 0	4.5 % Dangerous potholes and other road and pavement damage made safe within 24 hours	✔	✔	✔	✔	✔	Q	Q1-19/20	▲	James Strachan
		4.6 % Dangerous potholes and other road and pavement damage permanently repaired within 28 days	✔	✔	✔	✔	✔	Q	Q1-19/20	▲	James Strachan
		4.7 Length of cycle route (kilometres)	n/a	n/a	n/a	n/a	✘	A	2019/20	▲	Denise Edghill
		4.8 Recorded levels of nitrogen dioxide in the city's Air Quality Management Areas (ug/m3)	✘	⚠	⚠	⚠	✔	A	2019/20	▼	Mitch Sanders
	4.9 Number of council facilitated events attracting more than 750 people	⚠	✔	✔	✔	✔	Q	Q1-19/20	▲	Emma Lewis	

BLUE	✔	Greater than 10% over target
GREEN	✔	On target to 10% over target
AMBER	⚠	Up to 10% from target
RED	✘	Greater than 10% from target

Update not available this quarter



Outcome 1: Strong and sustainable economic growth

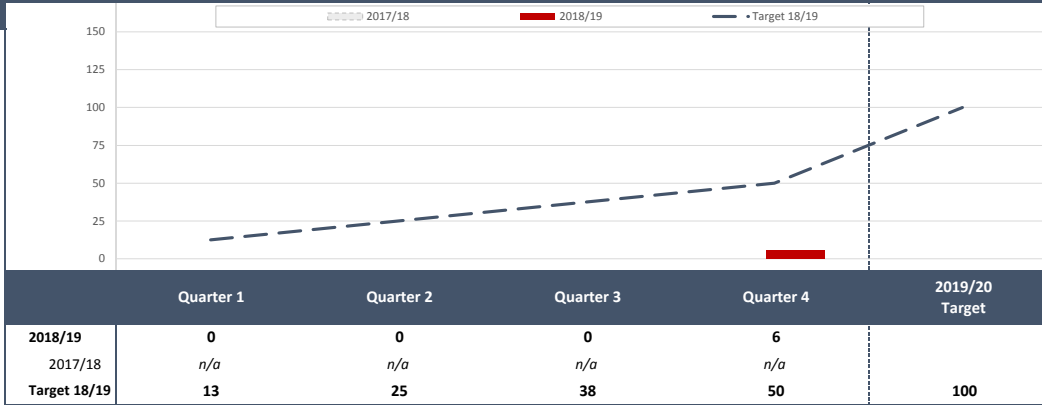


1.1

Number of council owned homes built to rent

Growth
Denise Edghill

A high number is GOOD
Preferred Direction of travel ▲
A low number is POOR



Benchmark not available
2018/19 - Q4 has seen an increase of 6 from 2018/19 - Q3
This quarter showing as: **RED**
44 From Target
Last quarter showing as: **RED**
2019/20 Target is 100

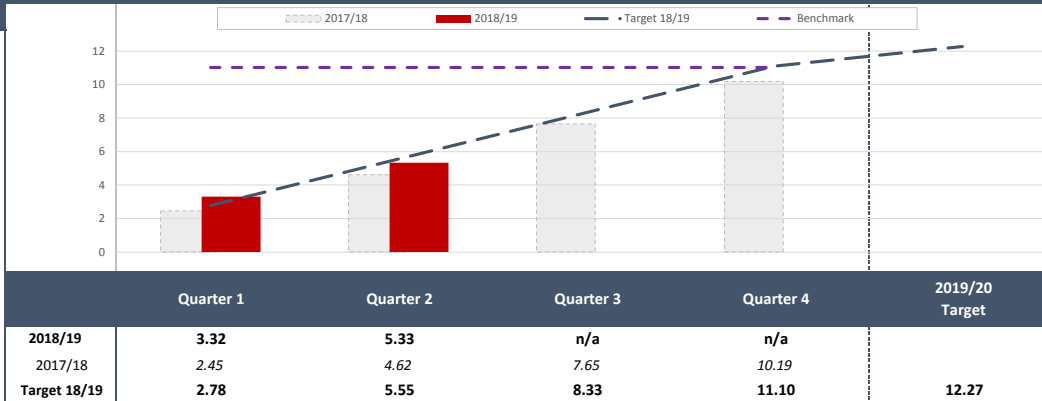
6 of the homes on Plot 1, Phase 1 of Townhill Park have been completed ahead of schedule and are shown above. The remaining 50 units are on schedule for completion in quarter 1 of 2019/20. The other council scheme on site (Potters Court – 99 units) is forecast to complete in October 2020.

1.2

Number of apprenticeship starts (per 1,000)

Growth
Denise Edghill

A high number is GOOD
Preferred Direction of travel ▲
A low number is POOR



Benchmark: 11.02
National Average 2017/18
2018/19 - Q2 has seen an increase of 2.01 from 2018/19 - Q1
Quarter 1 2018/19 showing as: **AMBER**
0.22 From Target
Quarter 4 2017/18 showing as: **BLUE**
2019/20 Target is 12.27

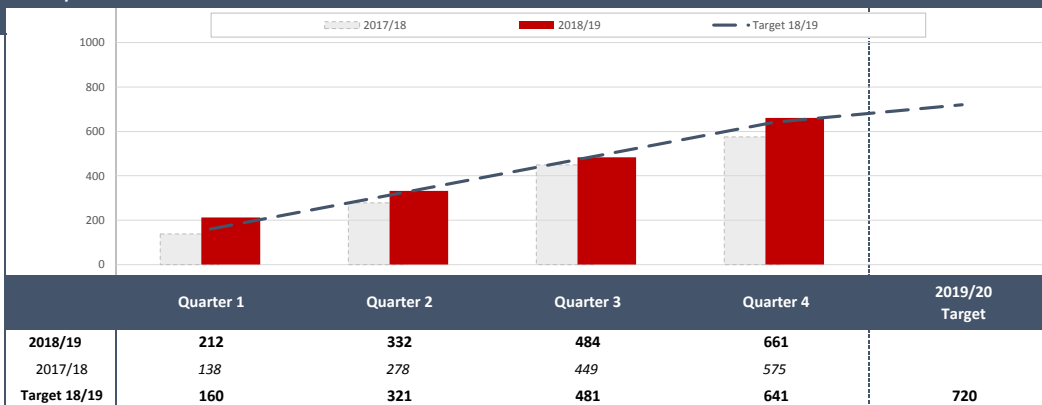
The data for Apprenticeships is provided nationally, and data for Quarters 1 and 2 for 2018/19 has now been received. It shows an increase in the number of Southampton apprenticeship starts, compared to 2017/18 and is almost on target. This is in the context of significant national reductions of 25% and locally of 17% for 2017/18 end of year figures, which was attributable to the introduction of the Apprenticeship Levy. In the council's leadership of the Solent Apprenticeship Hub, there is a concerted drive to increase the volume of and quality in apprenticeship delivery across the Solent. This is proving successful with employers. Advanced discussions are being held with levy paying employers and the National Apprenticeship Service to trial a method to increase employer engagement in apprenticeships, which will be discussed at an event in June.

1.3

Number of supported jobs and accredited vocational training delivered through Employment and Skills Plans linked to major developments

Growth
Denise Edghill

A high number is GOOD
Preferred Direction of travel ▲
A low number is POOR



Benchmark not available
2018/19 - Q4 has seen an increase of 177 from 2018/19 - Q3
This quarter showing as: **GREEN**
20 Above Target
Last quarter showing as: **GREEN**
2019/20 Target is 720

Employment and Skills Plans this quarter include the newest phase of the Centenary Quay, Solent University Sports Centre, Townhill Park Regeneration, Chapel Riverside and Springwell School. Negotiations continue for a number of sites including Valentine Primary School and Portswood Road for commencement early quarter 1. The Bargate Quarter still has not yet come forward and numbers of developments coming forward continue to be slow in general, affected by factors including the general economic climate and investments decisions made by developers. This reduction in available ESPs will mean that the assumptions made during 2016 in forecasting outputs for 19/20 are now out of date. Programmes targeted at long term unemployed people and young people not in education, employment or training continue to run in collaboration with partners such as DWP, Quickstart (Brockenhurst College) and City College. These partnerships engage with businesses in the area including Westquay tenants, Lidl, Paul Murray PLC and Matthew Clark Wholesale Ltd. A series of Pre-Employment Training courses is being delivered, supporting local residents into Employment in local industries including Construction, Logistics, Hospitality and Retail.

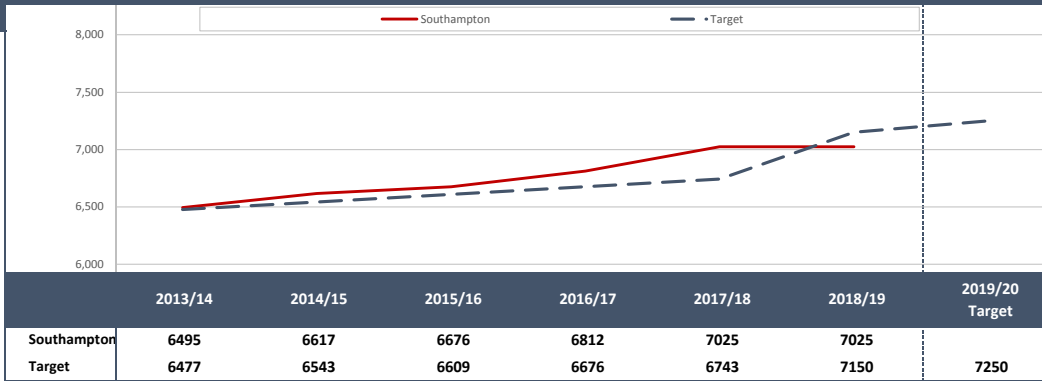
End Use output overall is significantly above profile for local jobs and Pre-Employment Training due to engagement with businesses beyond the agreed time span of the initial ESPs. Further work is required around Apprentices and Work force development; it is expected that engagement with the Solent Apprenticeship Hub and the new Skills Support for the Employee (SSE) funding will provide positive outcomes in these areas. Continued engagement with businesses after the formal closure of planning related ESP obligations is key to this success. Construction Work force Development, Apprenticeships and Local employment continue under profile and these areas of operation are currently under review. Construction Skills Fund supported training started in March 2019 and it is expected that this will provide uplift to Employment outcomes. The ESF SSE project will be used to support in-work upskilling and sustained employment outcomes.

1.4

Number of businesses paying business rates

Growth
Denise Edghill

A high number is GOOD
Preferred Direction of travel ▲
A low number is POOR



Benchmark not available

This year showing as:
AMBER
125 From Target

Last year showing as:
GREEN

2019/20 Target is 7250

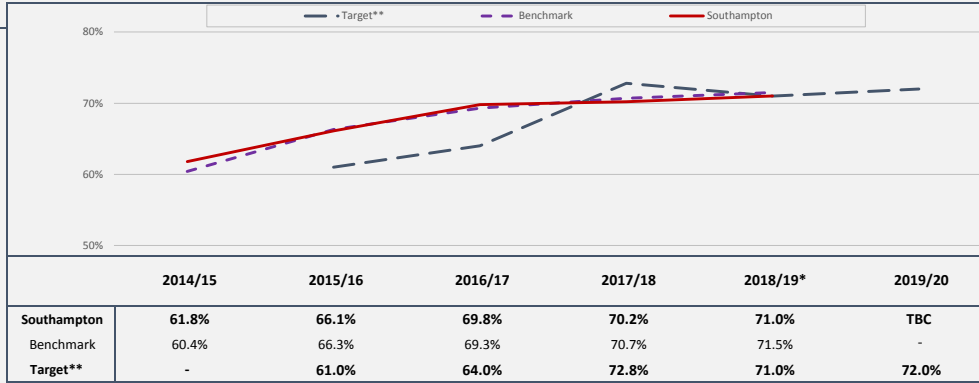
Further investigation of the source of the data is required to ensure accurate future reporting and this is being undertaken. Regarding the current level of data, Southampton has continued to outperform the South East and Great Britain as a whole. (In 2017/8 Southampton experienced growth of 0.52% and GB experienced a decline of 0.07%). Consequently we can assess that national factors have played a major role in slowing increases in the net growth in the number of businesses, but that Southampton has demonstrated greater resilience than other areas.



Outcome 2: Children and young people get a good start in life

2.1

% Pupils in Early Years Foundation phase achieving good level of development



A high Percentage is GOOD

Preferred Direction of travel ▲

A low Percentage is POOR

Annual measure, reported in Quarter 2

* 2018/19 data is provisional and will be updated when more up-to-date data becomes available

** Targets are based on the English National average and are subject to change - Targets will be reviewed at the end of each year

Children and Families

Hilary Brooks

Benchmark: National Average

2018/19 has seen an increase of 0.8% from 2017/18

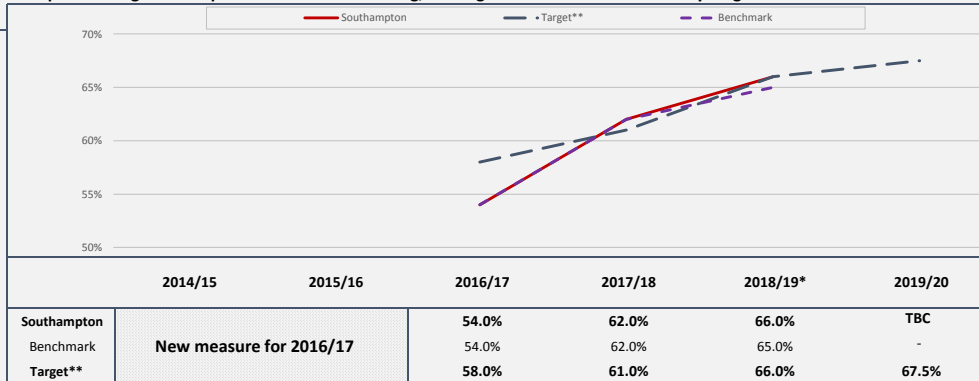
This year showing as: **GREEN**
On Target

Last year showing as: **AMBER**

2019/20 Target is 72%

2.2

% Pupils working at the expected standard in Reading, Writing and Maths at the end of Key Stage 2



A high Percentage is GOOD

Preferred Direction of travel ▲

A low Percentage is POOR

Annual measure, reported in Quarter 2

* 2018/19 data has been updated to reflect the most up-to-date data provided by the DfE

** Targets are based on the English National average and are subject to change - Targets will be reviewed at the end of each year

Children and Families

Hilary Brooks

Benchmark: National Average

2018/19 has seen an increase of 4% from 2017/18

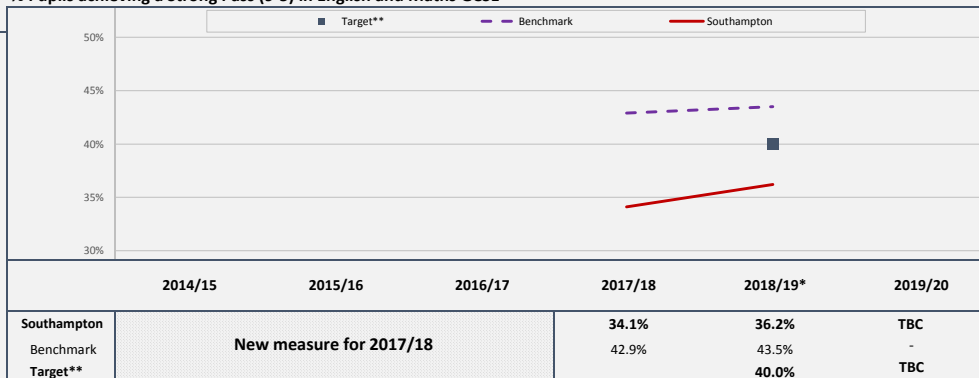
This year showing as: **GREEN**
On Target

Last year showing as: **GREEN**

2019/20 Target is 67.5%

2.3

% Pupils achieving a Strong Pass (9-5) in English and Maths GCSE



A high number is GOOD

Preferred Direction of travel ▲

A low number is POOR

Annual measure, reported in Quarter 2

* 2018/19 data has been updated to reflect the most up-to-date data provided by the DfE

** Targets are based on the English National average and are subject to change - Targets will be reviewed at the end of each year

Children and Families

Hilary Brooks

Benchmark: National Average

2018/19 has seen an increase of 2.1% from 2017/18

This year showing as: **AMBER**
3.8% From Target

2019/20 Target TBC

2.4

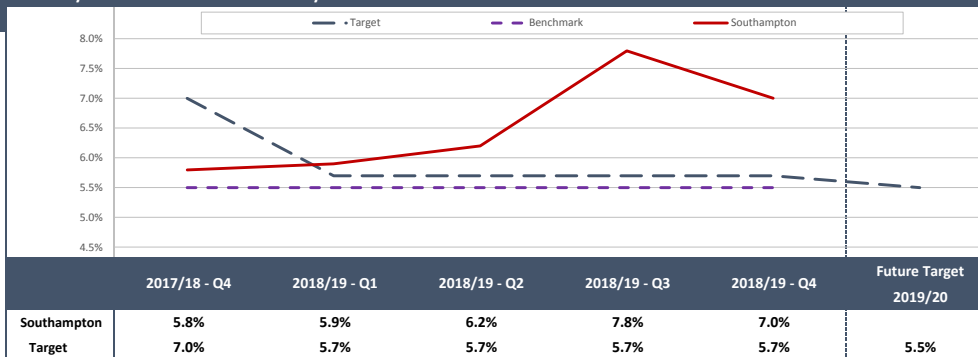
% 16-17 year olds NEET or whose activity is not known

Children and Families
Denise Edghill

A high Percentage is POOR

Preferred Direction of travel ▼

A low Percentage is GOOD



Benchmark: 5.5%
National Average 2018/19

2018/19 - Q4 has seen a decrease of 0.8% from 2018/19 - Q3

This quarter showing as: **RED**
1.3% Above Target

Last quarter showing as: **RED**

2019/20 Target is 5.5%

The % of 16 and 17 years olds who are not in education, employment or training (NEET), or whose activity is not known by the council, has decreased in quarter 4, from 7.8% to 7.0%, however this is still above the annual target of 5.7%. One reason for this is the increase in the number of young people not progressing into learning opportunities at the end of Year 11 (from 36 in 2017 to 75 in 2018). Whilst the council has been successful in the tracking and re-engagement of college early leavers there has been an increase in the number of young people in Years 12 and 13 that are now registered as NEET and seeking support. The comparison data shows Southampton as 8th of 11th against our statistical neighbours but above both the regional and national figures. The Council is investigating the reasons why young people continue to fall out of their post-16 options and ways that better transition support and quality of Careers Education Information Advice and Guidance can offset this trend over the medium to long term. For young people who are currently NEET, we have contracted with Youth Options to work directly to engage and support them back in to education, training or employment.

2.5

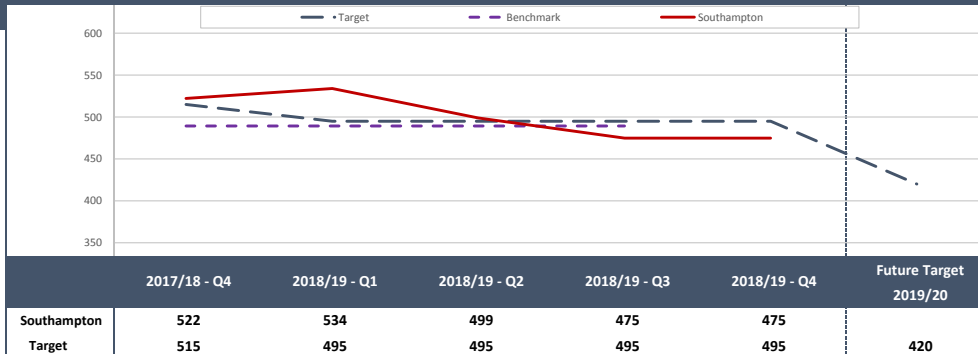
Number of Looked after Children

Children and Families
Hilary Brooks

A high number is POOR

Preferred Direction of travel ▼

A low number is GOOD



Benchmark: 489.3
Statistical Neighbour Group 2017/18

2018/19 - Q4 has seen an increase of 0 from 2018/19 - Q3

This quarter showing as: **GREEN**
20 Below Target

Last quarter showing as: **GREEN**

2019/20 Target is 420

The number of children looked after by the local authority has remained static in Quarter 4, at a position lower than the target and the benchmark. Where entry into care is required this is carefully assessed through a legal planning meeting that is chaired by a Service Manager. Case audit activity is also undertaken to provide assurance around decision making. The service is also improving its tracking and monitoring processes, which will support appropriate exits from care.

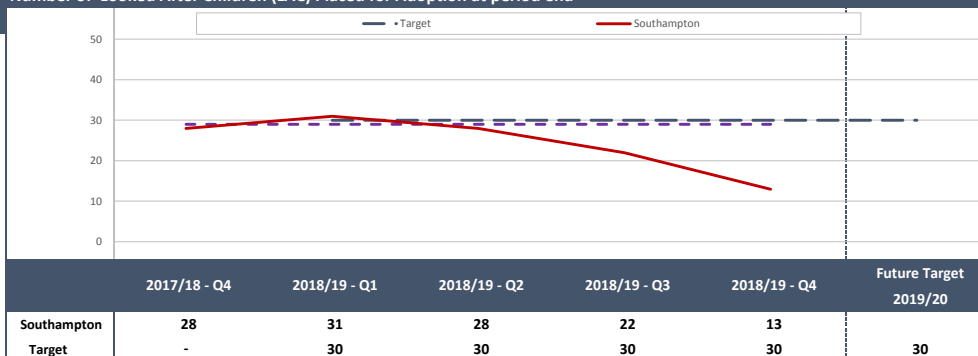
2.6

Number of Looked After Children (LAC) Placed for Adoption at period end

Children and Families
Hilary Brooks

Preferred Direction of travel ▶

Neutral



Benchmark: 29
Statistical Neighbour Group 2015/16

2018/19 - Q4 has seen a decrease of 9 from 2018/19 - Q3

This quarter showing as: **RED**
17 From Target

Last quarter showing as: **RED**

2019/20 Target is 30

The number of children adopted has reduced this quarter to 13. This is partly due to the fact the service has been moving into the RAA (Regional Adoption Agency which went live on the 1st April 2019). Our overall numbers of adoptions predicted throughout the year remain high compared to statistical neighbours. In addition to work launching the RAA, a new service manager has been appointed to ensure continued focus on this area. It is also worth noting that, with looked after children numbers reducing and with the localities model now working, it is anticipated that the number of children adopted will reduce as fewer children will require such arrangements.

2.7

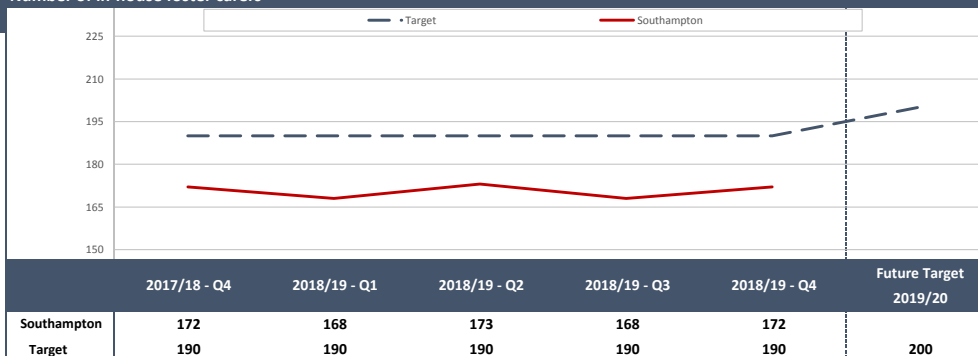
Number of in-house foster carers

Children and Families
Hilary Brooks

A high number is GOOD

Preferred Direction of travel ▲

A low number is POOR



Benchmark not available

2018/19 - Q4 has seen an increase of 4 from 2018/19 - Q3

This quarter showing as: **AMBER**
18 From Target

Last quarter showing as: **RED**

2019/20 Target is 200

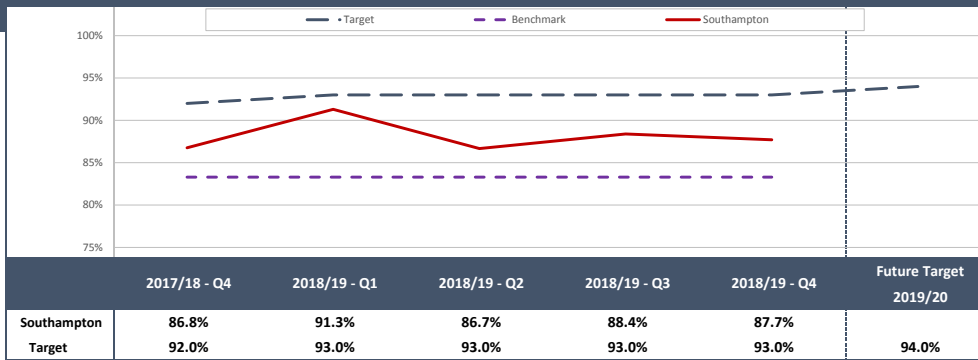
The number of foster carers has increased to 172. A placement strategy has been approved with a focused recruitment strategy over the coming months. Communications have been agreed to promote 'Foster Care Fortnight' in May 2019. This also has a focus on the retention of existing carers with a recognition of the work foster carers do to support our children in care.

2.8

% Care leavers in contact and in suitable accommodation

Children and Families
Hilary Brooks

A high Percentage is GOOD
Preferred Direction of travel ▲
A low Percentage is POOR



Benchmark: 83.3%
Statistical Neighbour Group 2016/17
2018/19 - Q4 has seen a decrease of 0.7% from 2018/19 - Q3
This quarter showing as: **AMBER**
5.3% From Target
Last quarter showing as: **AMBER**
2019/20 Target is 94%

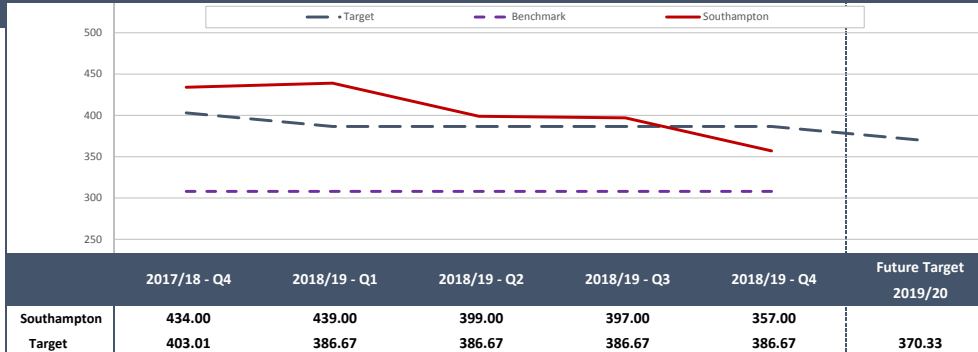
There has been a small decrease since the last quarter. This cohort is small and is therefore a change in circumstance for a small number of care leavers can result in a notable percentage change. However, we remain in touch with the majority of our care leavers and we are confident and clear about our interventions (99% of Pathways Plans have been consistently in place for four consecutive months, since December 2018).

2.9

Number of first time entrants into Youth Justice system (per 100,000)

Children and Families
Hilary Brooks

A high number is POOR
Preferred Direction of travel ▼
A low number is GOOD



Benchmark: 308
Statistical Neighbour Group 2017/18
2018/19 - Q4 has seen a decrease of 40 from 2018/19 - Q3
2018/19 - Q3 Showing as: **GREEN**
29.67 Below Target
2018/19 - Q2 Showing as: **AMBER**
2019/20 Target is 370.33

There has been a reversal of trend over the last 12 months and the rate is now dropping. However, we are still an outlier nationally. The issues is pan Hampshire and as such a pan Hampshire solution continues to be sought with next planning meeting with police and other area YOTs at the end of July 2019.



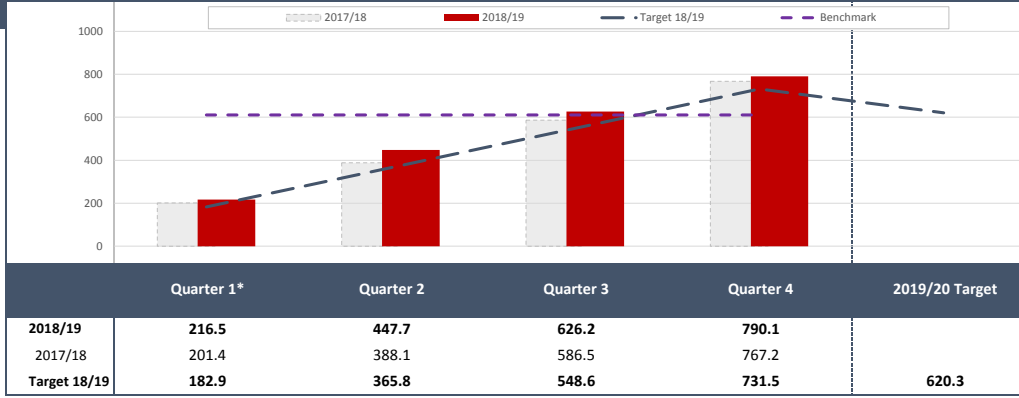
Outcome 3: People in Southampton live safe, healthy, independent lives

3.1

Number of long term admissions to residential and nursing care homes (per 100,000 population - 65+)

Housing, Adults and Communities
Paul Juan

A high number is POOR
Preferred Direction of travel ▼
A low number is GOOD



Benchmark: 610.7
National Average 2016/17
2018/19 - Q4 has seen an increase of 163.9 from 2018/19 - Q3
This quarter showing as: **AMBER**
58.5 Above Target
Last quarter showing as: **RED**
2019/20 Target is 620.3

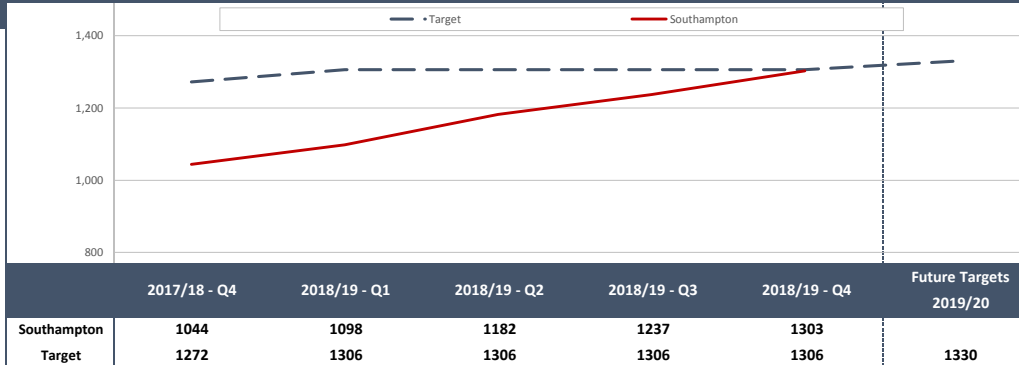
*Measure adjusted to align with figures provided to BCF (included retrospective recording)

3.2

Number of Adult Social Care clients using care technology

Housing, Adults and Communities
Paul Juan

A high number is GOOD
Preferred Direction of travel ▲
A low number is POOR



Benchmark Not Available
2018/19 - Q4 has seen an increase of 66 from 2018/19 - Q3
This quarter showing as: **AMBER**
3 From Target
Last quarter showing as: **AMBER**
2019/20 Target is 1330

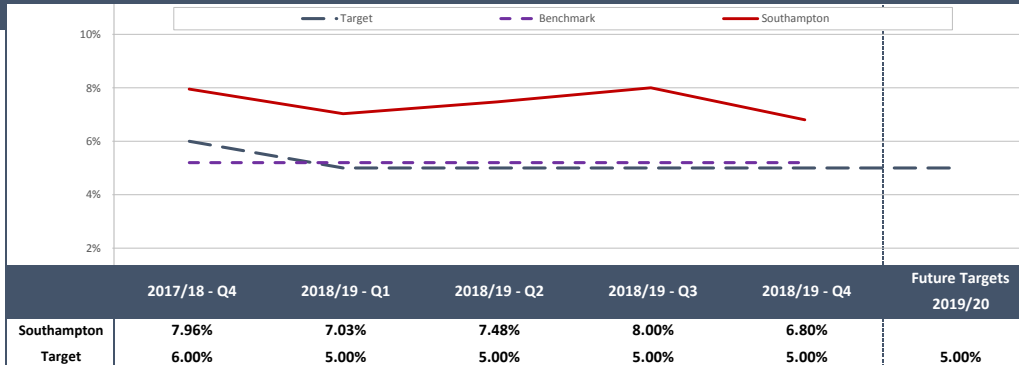
The upward trend of people using care technology continues, and the 2018/19 target has been missed by just 3. The trend indicates that the service will comfortably reach and better the target next quarter. Figures show that installations are continually outstripping the deinstallations reflecting a growing service that is steadily expanding its customer base.

3.3

% Local Authority housing stock that is non-decent

Housing, Adults and Communities
Paul Juan

A high Percentage is POOR
Preferred Direction of travel ▼
A low Percentage is GOOD



Benchmark: 5.2%
National Average 2016/17
2018/19 - Q4 has seen a decrease of 1.2% from 2018/19 - Q3
This quarter showing as: **RED**
1.8% Above Target
Last quarter showing as: **RED**
2019/20 Target is 5%

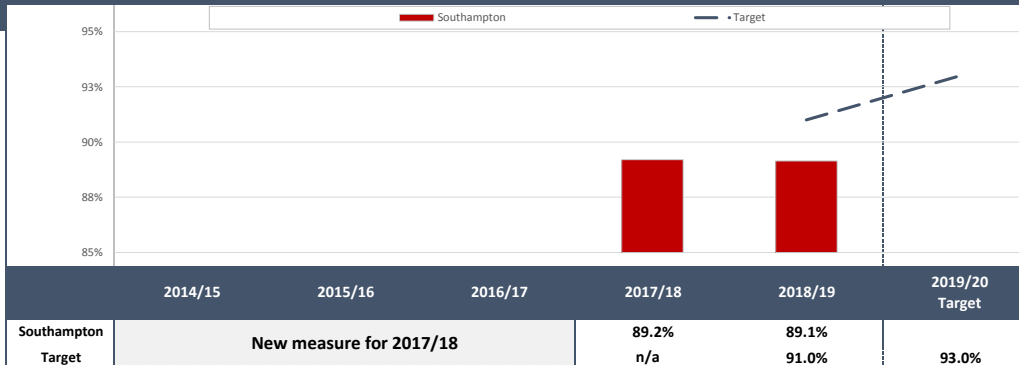
At the end of quarter 4, 6.8% of local housing stock is categorised as non-decent; this represents an increase in performance compared to 8.0% in quarter 3. This position has improved as a result of new data collected from the latest round of stock condition surveys and ongoing improvement works. There are over 180 properties with replacement kitchens and/or bathrooms programmed in for delivery in 2019/20 which is projected to reduce non decency by 1.1%. In tandem with this, work continues to be undertaken to validate the data further to identify any anomalies or where works in year are required.

3.4

% Council owned homes with an energy efficiency rating of A-D

Growth
Denise Edghill

A high number is GOOD
Preferred Direction of travel ▲
A low number is POOR



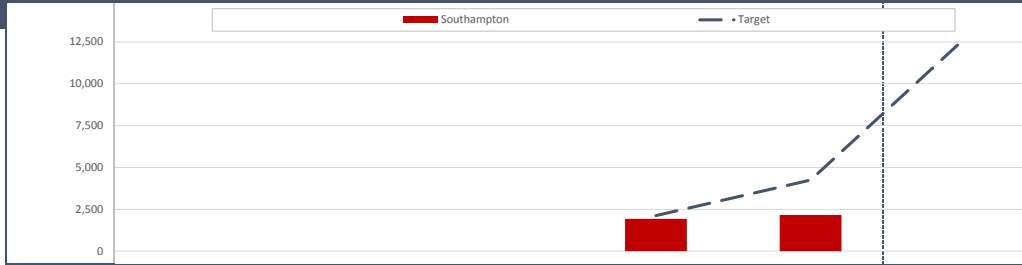
Benchmark not available
2018/19 has seen a decrease of 0.06% from 2017/18
This quarter showing as: **AMBER**
1.86% Below Target
2019/20 Target is 93%

3.5

Number of customer meters signed up to CitizEn energy

Growth
Denise Edghill

A high number is GOOD
Preferred Direction of travel ▲
A low number is POOR



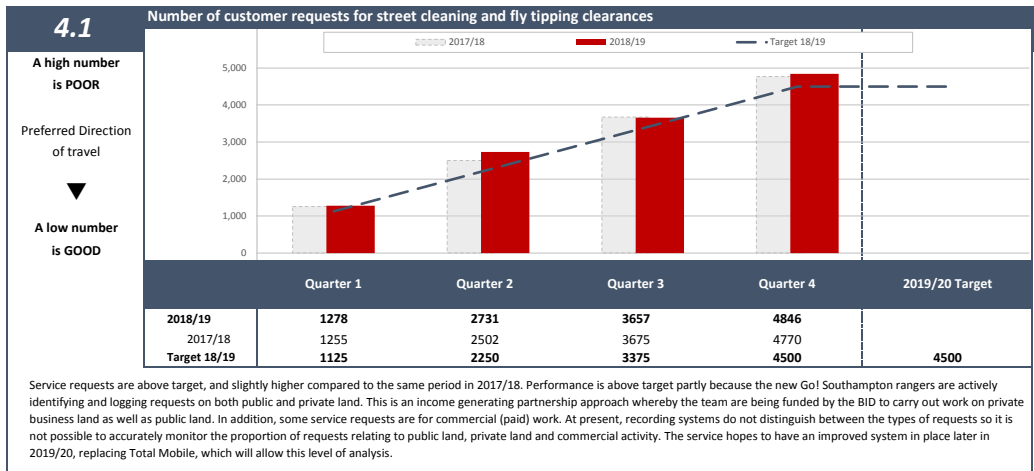
	2017/18 - Q4	2018/19 - Q1	2018/19 - Q2	2018/19 - Q3	2018/19 - Q4	Future Targets 2019/20
Southampton				1,927	2,161	
Target				2,122	4,243	12,729
	New measure for 2018/19					

Benchmark not available
2018/19 - Q4 has seen an increase of 234 from 2018/19 - Q3
This quarter showing as:
RED
2082 From Target
Last quarter showing as:
AMBER
2019/20 Target TBC

At the end of Quarter 4 we have 2161 gas and electricity meters supplied by CitizEn Energy, this is 51% of the targeted number of meters anticipated for this quarter. Sales were low in January and February due to tariffs being less competitive than usual and high energy wholesale costs. Sales picked up in March as a result of a targeted communications campaign focused on the promotion of CitizEn Energy through the council tax mail-out, sent to all 108,074 households in the city. We also secured a very competitive Local Tariff offer for all 50 postcodes and organised 20 city wide face to face engagement events, digital advertising, press, outdoor adverts to support this. Moving forwards we have a competitive local tariff for April – June, marketing and engagement events are being planned to publicise this.



Outcome 4: Southampton is an attractive and modern city, where people are proud to live and work



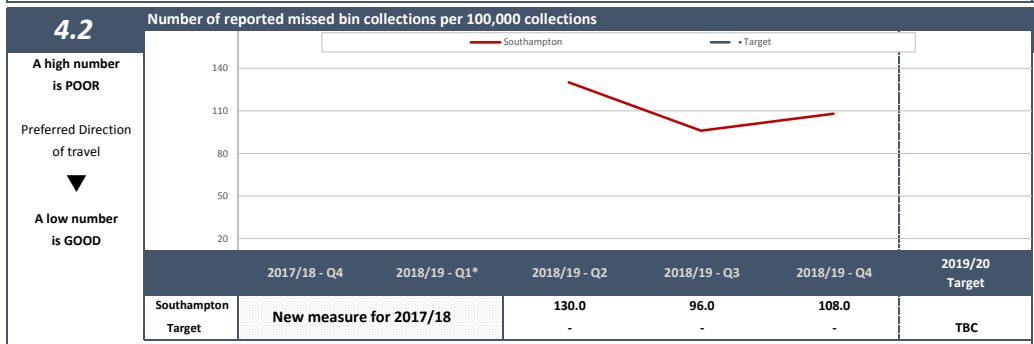
Benchmark Not Available

2018/19 - Q4 has seen an increase of 1189 from 2018/19 - Q3

This quarter showing as:
AMBER
346 Above Target

Last quarter showing as:
AMBER

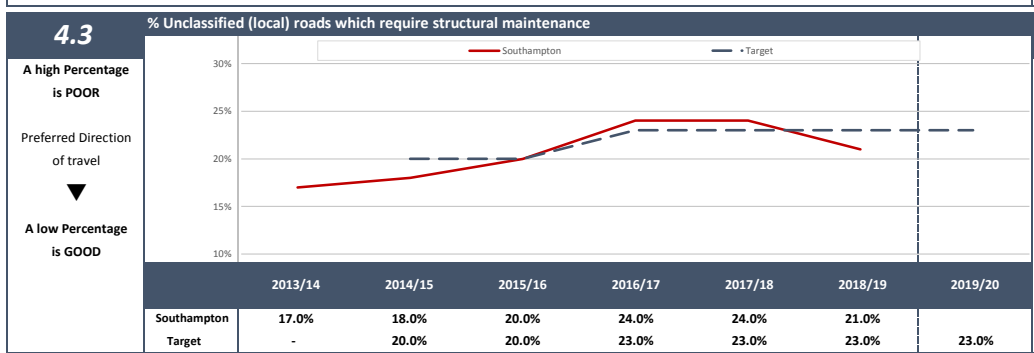
2019/20 Target is 4500



Benchmark not available

2018/19 - Q4 has seen an increase of 12 from 2018/19 - Q3

Target TBC



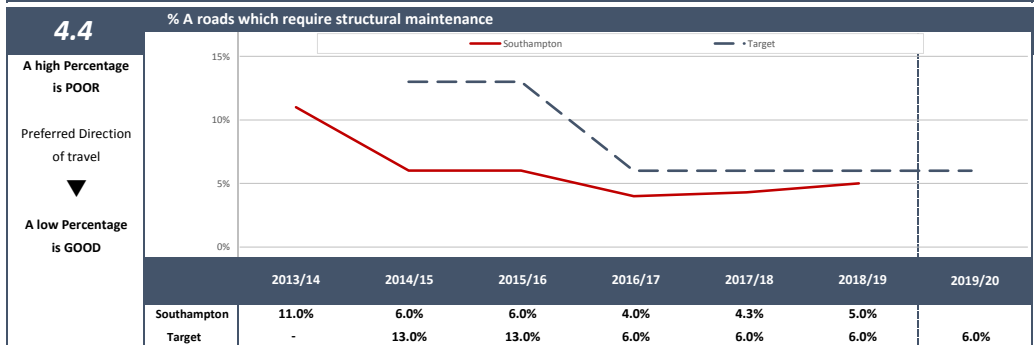
Benchmark Not Available

2018/19 has seen a decrease of 3% from 2017/18

This year showing as:
GREEN
2% From Target

Last Year showing as:
AMBER

2019/20 Target is 23%



Benchmark Not Available

2018/19 has seen an increase of 0.7% from 2017/18

This year showing as:
BLUE
1% Below Target

Last Year showing as:
BLUE

2019/20 Target is 6%

4.5

% Dangerous potholes and other road and pavement damage made safe within 24 hours

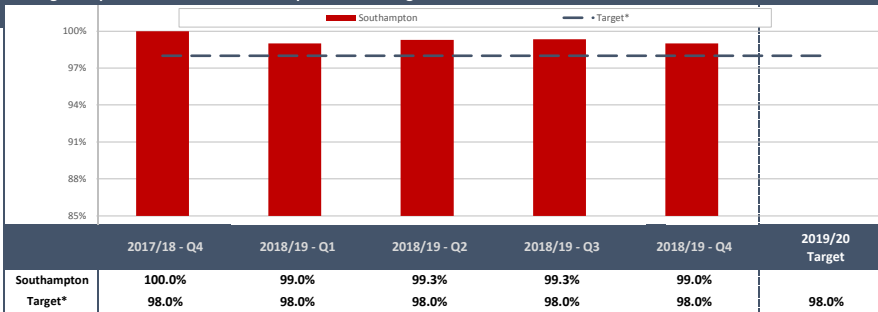
Digital and Business Operations
James Strachan

A high Percentage is GOOD

Preferred Direction of travel



A low Percentage is POOR



Above target performance has been maintained for both indicators in Quarter 4 and have been consistently met from the start of 2017/18. The highways service provider has structured their operations to ensure that resources can be diverted to meet the timescales and these indicators are closely monitored and reviewed on a monthly basis.

*Target of 98% and threshold of 90%

Benchmark not available

2018/19 - Q4 has seen a decrease of 0.33% from 2018/19 - Q3

This quarter showing as:

GREEN

1% Above Target

Last quarter showing as:

GREEN

2019/20 Target is 98%

4.6

% Dangerous potholes and other road and pavement damage permanently repaired within 28 days

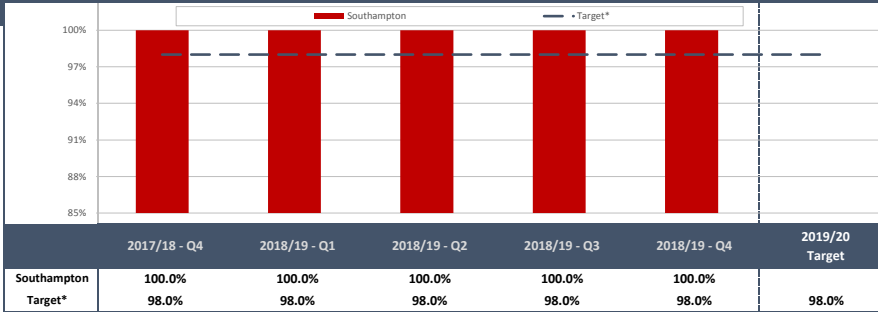
Digital and Business Operations
James Strachan

A high Percentage is GOOD

Preferred Direction of travel



A low Percentage is POOR



Above target performance has been maintained for both indicators in Quarter 4 and have been consistently met from the start of 2017/18. The highways service provider has structured their operations to ensure that resources can be diverted to meet the timescales and these indicators are closely monitored and reviewed on a monthly basis.

*Target of 98% and threshold of 90%

Benchmark not available

2018/19 - Q4 has seen no change from 2018/19 - Q3

This quarter showing as:

BLUE

2% Above Target

Last quarter showing as:

BLUE

2019/20 Target is 98%

4.7

Length of cycle route (kilometres)

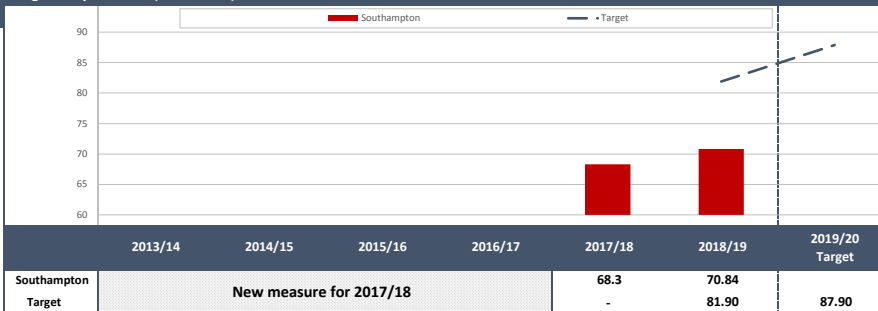
Growth
Denise Edghill

A high number is GOOD

Preferred Direction of travel



A low number is POOR



The focus of the cycle infrastructure investment in 2018/19 financial year has been along the Southampton Cycle Network (Route 1). This focussed on new sections of "cycle freeway" on First Avenue, Second Avenue and Millbrook Road West. It has created a new, segregate cycle route between the city centre to Totton and New Forest with the final phases expected to be completed in 19/20. Delivery of the new route has been supported by external funding from the DfT allowing us to fast track the Cycling Strategy 10 Year Plan

Benchmark not available

2018/19 has seen an increase of 2.54km from 2017/18

This quarter showing as:

RED

11.06km From Target

2019/20 Target is 87.9

4.8

Recorded levels of nitrogen dioxide in the city's Air Quality Management Areas (ug/m3)

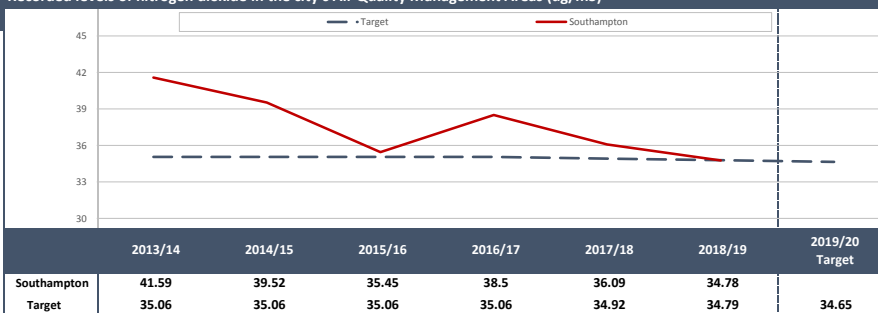
Transactions and Universal Services
Mitch Sanders

A high number is POOR

Preferred Direction of travel



A low number is GOOD



The monitoring sites reported represent locations experiencing our most persistent exceedances of the UK annual mean nitrogen dioxide (NO2) objective and where there is sufficient data to illustrate trends. We continue to see a gradual improvement at these locations which infers a general improvement in citywide levels. However, isolated exceedances of the objective level do persist in our AQMAs. The Local NO2 Plan and Air Quality Action Plan (AQAP) are expected to accelerate improvements from 2019. The AQAP and AQMA boundaries are to be reviewed in Quarter one 2019/20 to ensure they are effective in addressing all persistent exceedances as promptly as possible. Additional monitoring has been deployed in 2019 to evaluate the effectiveness of all actions.

*Data before 2016/17 is no longer comparable as several measuring sites have been moved or removed.

Benchmark not available

2018/19 has seen a decrease of 1.31 from 2017/18

This year showing as:

GREEN

0.01 Below Target

Last year showing as:

AMBER

2019/20 Target is 34.65

4.9

Number of council facilitated events attracting more than 750 people

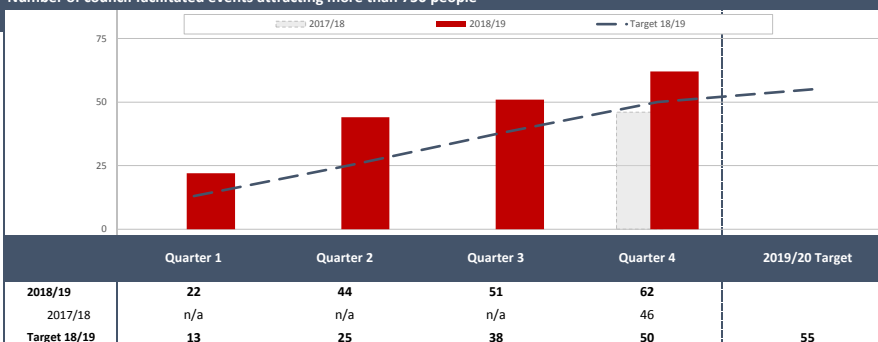
Intelligence, Insight and Communications
Emma Lewis

A high number is GOOD

Preferred Direction of travel



A low number is POOR



11 council facilitated events attracting more than 750 people have been delivered in quarter 4, meaning the total for the year now stands at 62, against an annual target of 50. In quarter 4, these events have included Chinese New Year events, Festival of Light, NST 1st Birthday Celebrations, the Cricket World Cup Trophy Tour, Umbrella Arts Festival and Day of Art and SO:Music City.

Benchmark Not Available

This quarter showing as:

BLUE

12 Above Target

Last quarter showing as:

BLUE

2019/20 Target is 55